

REPORT
2017 Registered Managers
Forum



Introduction

The third annual Registered Managers Forum was held on 25 August 2017. This is a key event for the Department of Mines, Industry Regulation and Safety (DMIRS) to network with industry management, channel information and hear the point of view of decision-makers in industry.

Over one hundred managers, including registered managers, quarry managers and underground managers, attended the forum. The topics covered were:

- What does the departmental merger mean for industry?
- How can the regulator and industry work together towards a safe and healthy resources sector?
- How can you align your contract and safety management system?
- Why is sharing safety lessons important to your site?

Forum format

The forum was divided into two sessions – information giving and a workshop.

Information giving

The forum opened with a welcome from facilitator, Andrew Chaplyn, State Mining Engineer.

Mines and Petroleum Minister, William (Bill) Johnston, and DMIRS Director General, David Smith, provided an overview of safety, including the government and Department's commitments. Following their speeches, there was a question and answer (Q&A) session with panel members, which included Acting Deputy Director General (Safety), Lex McCulloch, and Executive Director Resources Safety, Simon Ridge.

After the Q&A session, Mr Ridge spoke about Resources Safety's Towards 2020 commitments, followed by an update from the three regional inspectors – Martin Ralph gave an update on the Mines Safety Roadshow, Graham James on Safety Regulation System (SRS) and Christina Folley on performance statistics. These presentations are shown in Appendix 1.

General Manager Investigations, Colin Boothroyd, finished the morning's presentations with an update on investigation services.

After lunch, two external presenters engaged the audience with a workshop and personal stories of lessons learned.

Alena Titterton, a partner from Clyde & Co, conducted a workshop on contract management, safety management systems and positive investigation methodology.

Former President of Operations and Safety Solutions, and member of the NASA Aerospace Safety Advisory Panel, Deb Grubbe, shared lessons learned from NASA, BP and other high reliability organisations.

Workshop

Participants were asked to provide feedback through a live polling system. The live polling components captured participants' views on contract and safety management systems.

The discussion points referred to 13 questions.

1. In a single word, what is your biggest challenge in contractor management?
2. Does your organisation conduct a scoping exercise prior to the selection of contractors?
3. Does your organisation include safety criteria in its formal contractor selection processes?
4. Does your organisation provide on-boarding information prior to contractors commencing work?
5. In your experience, is safety system certification a good predictor of safety performance by a contractor in practice?
6. Does your organisation develop protocols for coordinating principal, contractor and subcontractor activities ahead of the commencement of operations?
7. What role do your safety personnel adopt during the operations phase?
8. What contractor debrief activities does your organisation conduct prior to formal contract completion?

9. Do your systems provide a feedback loop from project completion to scoping and contractor selection for future projects?
10. Following our discussion, what will you consider doing differently in contractor management?
11. Which of the following best describes your organisation's approach to incident investigation?
12. What would stop you from investigating success using the positive investigation methodology?
13. Following our discussion, what will you consider doing differently in investigations?

Key areas for future direction on contractor management arising from the live poll results include:

- Considering establishing protocols for coordination of activities between principals, contractors and subcontractors prior to the commencement of work
- Rethinking the approach to safety criteria in contract evaluation processes
- Developing feedback loops that feed lessons learnt on contractor performance to the contractor selection process for future projects.

Refer to the [full report](#), provided by Clyde & Co, capturing the findings from the workshop.

Event survey responses

The majority of attendees at the forum believed it was a good opportunity to network with DMIRS staff and industry. Overall, 26% attended a previous Registered Managers Forum and 97% would probably participate in 2018.

Conclusions

The forum exceeded the Department's expectations to engage industry. The event provided a rare opportunity for managers to come together to network and discuss safety issues of common concern.

Recommendations

Registered Managers want non-official lines of communication with DMIRS, achieved through:

- Roadshows
- Workshops on site
- Site leadership teams
- Face-to-face meetings
- Registered Manager training
- Forums
- Engagement with site management at mine site visits.

Appendix 1 Presentation slides

Message from Executive Director, Resource Safety

Simon Ridge
Executive Director, Resources Safety
Department of Mines, Industry Regulation and Safety

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Introducing Towards 2020

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Towards 2020 – our goals

World leading regulation
Collaborative and consistent
Proportionate and efficient
Streamlined and leading

Smarter systems
Single systems
Well driven regulated
Based on risk regulation and evidence

Well informed industry
Customised advice
Proportionate advice
Clear and strong legal rights

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Towards 2020 – our commitments

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Resources Safety compliance cycle

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Legislative reform

In July 2017, the Government announced development of a modernised Work Health and Safety Bill for Western Australia.

The Bill is based on the national Work Health and Safety Act and will improve consistency with the rest of Australia as Western Australia's primary legislation for workplace safety and health.

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Legislative reform

The Bill will replace three Acts:

- Occupational Safety and Health Act 1984
- Mines Safety and Inspection Act 1994
- Petroleum and Geothermal Energy Safety Levies Act 2011

Development of the Bill will involve extensive consultation with stakeholders and community, prior to the proposed introduction in mid-2019.

Consolidated legislation will provide for a risk-based regime that caters for industry diversity and encourages innovation.

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Update on 2017 Mines Safety Roadshow

Martin Ralph
Regional Inspector (North)
Department of Mines, Industry Regulation and Safety

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Driving the importance of traffic management



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Know your hazards video series

KNOW YOUR HAZARDS

- Series 1 – Raising the issue
 - Centre of gravity
 - Friction
 - Tensile strength
 - Series 2 – Down to earth
 - Falling from height
 - Impact of falling
 - Series 3 – Pressing concerns
 - Crushed
 - Caught
 - Trapped
 - Series 4 – Traffic management
 - Safe systems
 - Safe vehicles
 - Safe people
- Series 4 to be debuted at 2017 Mines Safety Roadshow

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Coming to a location near you

Date	Location
Tuesday 3 October	Kalgoorlie
Wednesday 4 October	Leonora
Tuesday 10 October	Newman
Wednesday 11 October	FMG Cloudbreak
Thursday 12 October	Tom Price
Tuesday 17 October	Karratha
Wednesday 18 October	Port Hedland
Tuesday 24 October	Bunbury
Wednesday 25 October	Mandurah
Tuesday 31 October	Geratton
Thursday 2 November OR Friday 3 November	Perth

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Who should attend?

Encourage your safety and health representatives, supervisors and others responsible for safety and health to attend

This is a free event, however bookings are essential

Register online at www.starevents.com.au/msr2017

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Update on Safety Regulation Systems (SRS)

Graham James
Regional Inspector (West)
Department of Mines, Industry Regulation and Safety

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Safety Regulation System (SRS)

- Overview
- Recent functionality added
- What's coming soon (in the next 12 months)



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Our intent with SRS

An integrated system that delivers useful information and streamlines compliance to improve safety and health outcomes



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SRS has integrated many disparate systems and processes



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Major functionality available in SRS prior to 2016

- Incident and injury notification
- Monthly status reporting
- Levy assessments
- PMP and RMP approvals
- Issuing notices
- Investigation case management
- Complaint management



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Major functionality added in 2016



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Major functionality added in 2017



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Major functionality coming soon

- Industry coding of injuries
- Notification of election of safety and health representatives (SHReps)
- Technical submissions via SRS
 - HV submissions, winding systems, dredges, shaft sinking
- Improved business intelligence (dashboards and reports)
- Health and hygiene management plans

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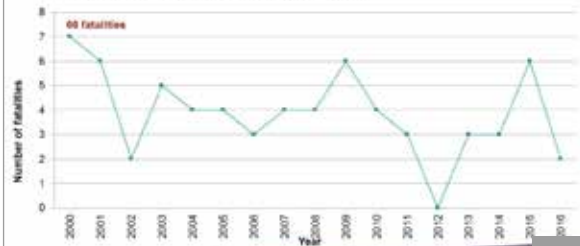
Update on performance statistics

Christina Folley
Regional Inspector (East)
Department of Mines, Industry Regulation and Safety

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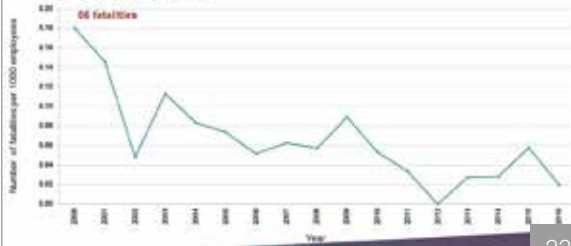
Recent fatalities in WA mining industry



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Recent fatalities in WA mining industry per 1000 employees (fatal injury incidence)



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Annual Safety Performance Report



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Monthly and Quarterly Snapshots



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