



DMIRS Occupational Licensing Performance Report – December Quarter 2022

The Department of Mines, Industry Regulation and Safety (DMIRS) administers more than 100 diverse and complex licence types. These cover the majority of Western Australia's occupational licensing and include building, painting, plumbing, electrical, gas, WorkSafe, motor vehicles, property industries and other Consumer Protection licensing. These licences all involve a large number of differing legislative, assessment and administrative requirements.

In 2022, DMIRS received more than 95,000 occupational licence applications and this report provides a snapshot of performance between October 2022 and December 2022.

DMIRS aims to complete at least 80 per cent of applications within their relevant target timeline. Key results between the September 2022 and December 2022 reports:

- Property industry licensing has improved from an average of 10 days to 7 days with 94 per cent completed within the 10 day target (up from 82 per cent).
- Plumbing licensing has improved from an average of 18 days to 14 days with 66 per cent completed within the 10 day target (up from 31 per cent).
- Gas licensing has improved from an average of 21 days to 13 days with 67 per cent completed within the 10 day target (up from 40 per cent).
- Motor vehicle industry licensing has improved from an average of 17 days to 9 days, with 83 per cent completed within the 10 day target (up from 41 per cent).

High Risk Work Licence performance continues to remain well below target given the significant high demand for these licences. This is currently subject to an intensive remediation effort to reduce processing times.

DMIRS has now delivered an online application option for the building, electrical, painting, plumbing and gas industries. Other industries will be launched in February and March 2023.

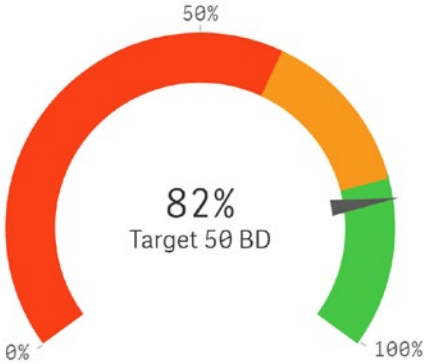
New licence applicants can now apply and pay online through www.dmirs.wa.gov.au.

Registered Building Contractor and Practitioner

Average 48 days total

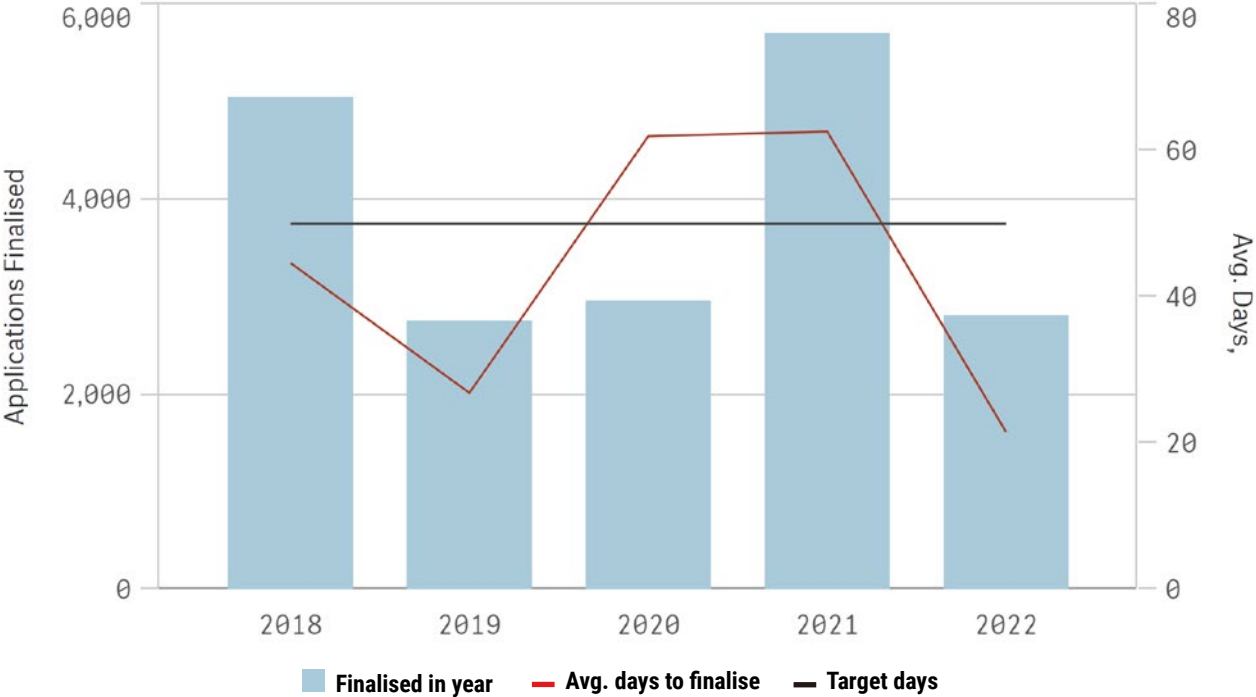


% Finalised within target timeline (Target is 50 Business Days)



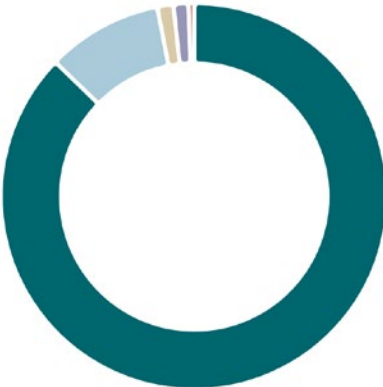
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

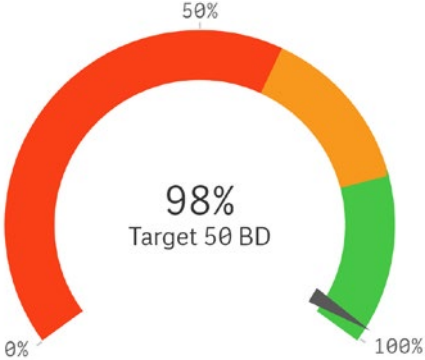


Registered Painting Contractor and Practitioner

Average 33 days total

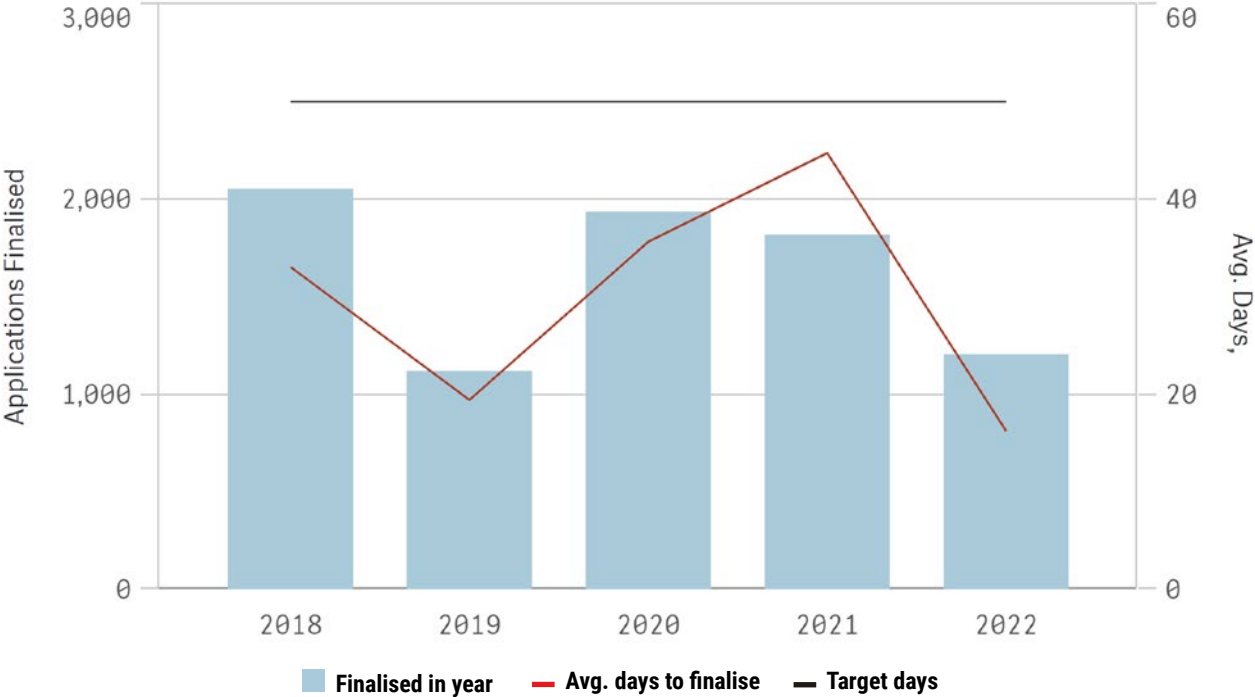


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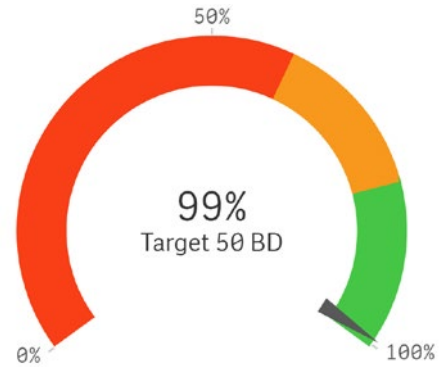


Registered Building Surveyor and Owner Builder

Average 24 days total

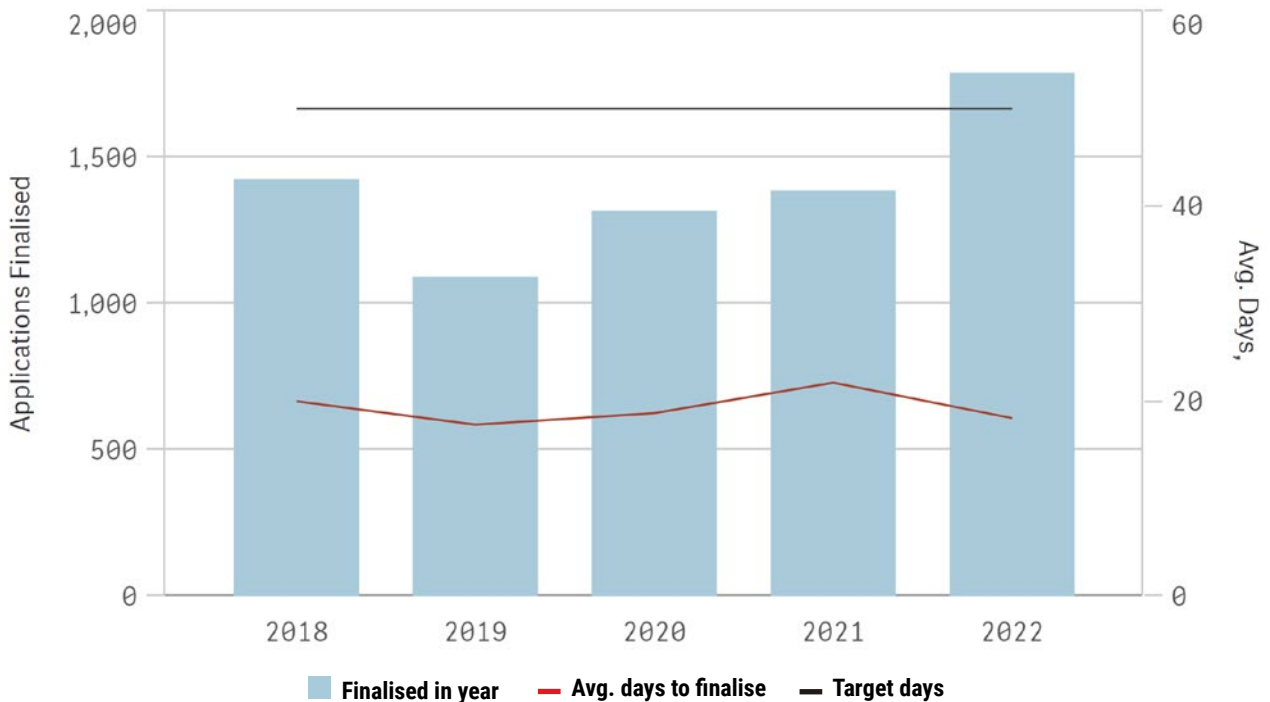


% Finalised within target timeline
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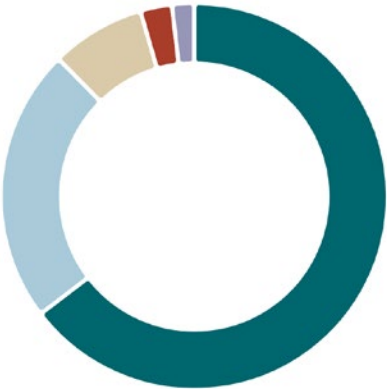
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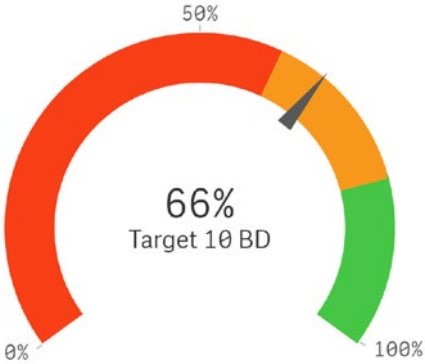


Plumbing Licensing

Average 14 days total

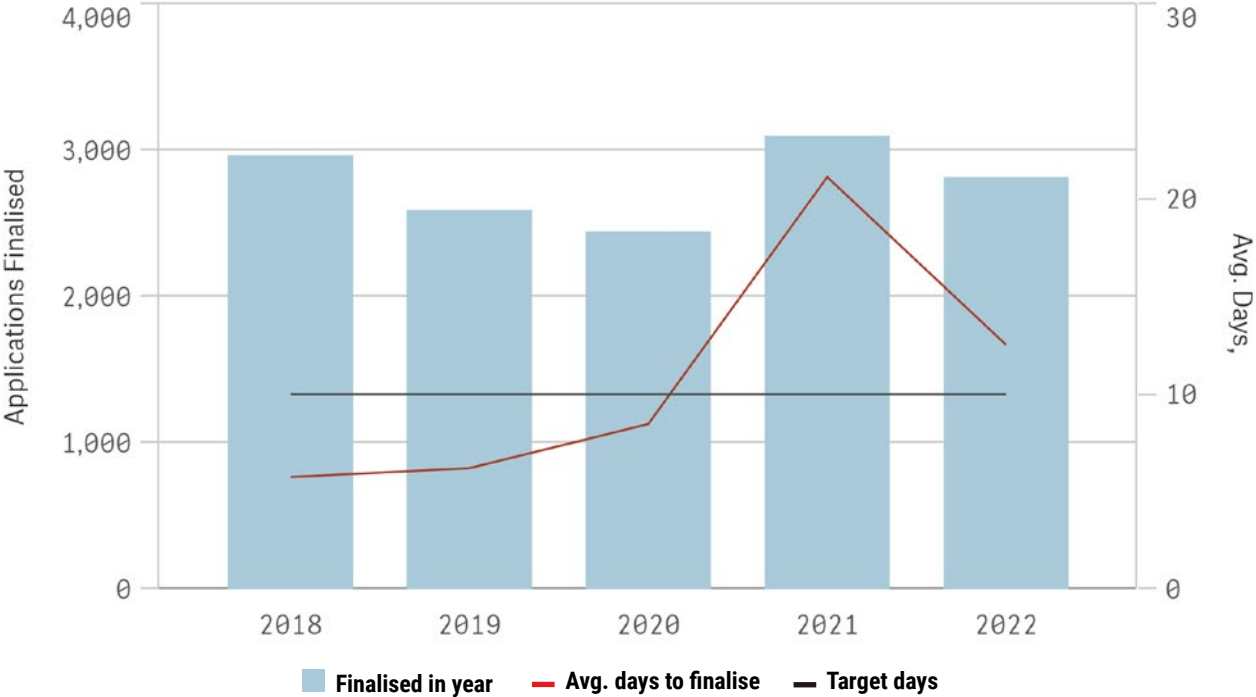


% Finalised within target timeline (Target is 10 Business Days)



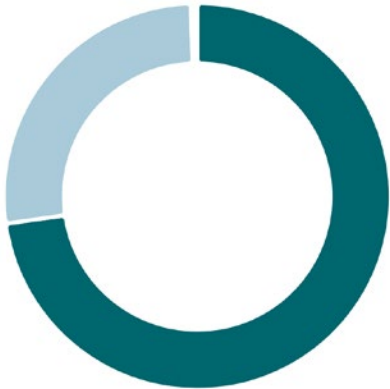
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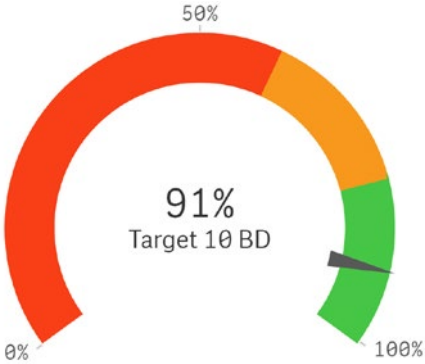


Electrical Licensing

Average 6 days total

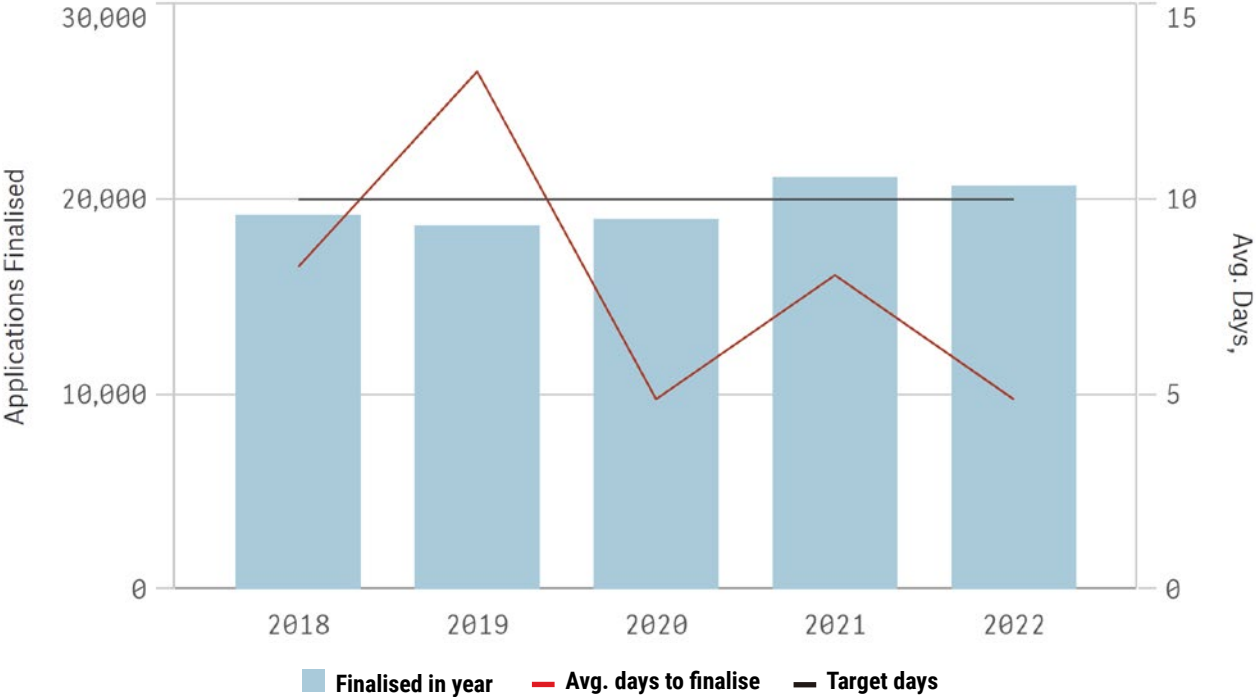


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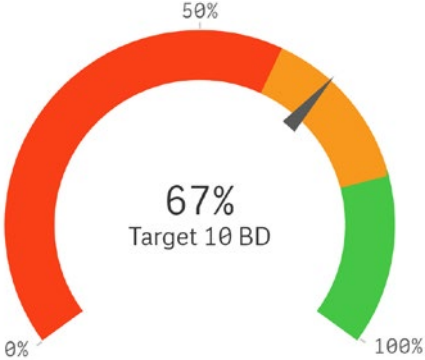


Gas Licensing

Average 13 days total

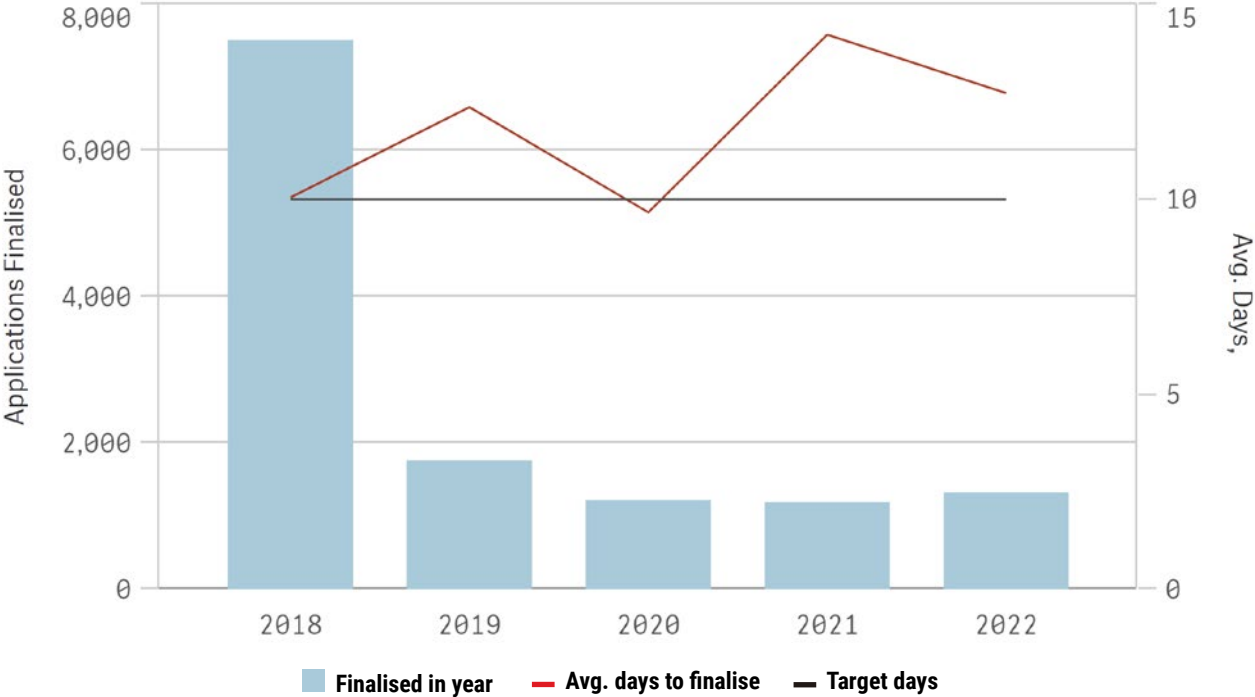


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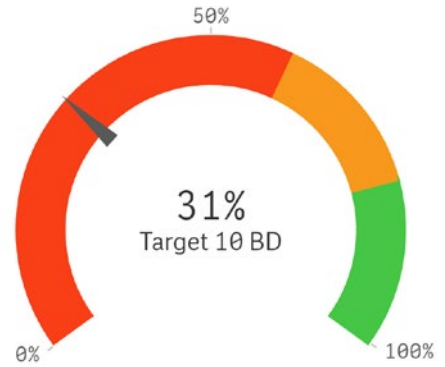


High Risk Work Licensing

Average **35** days total

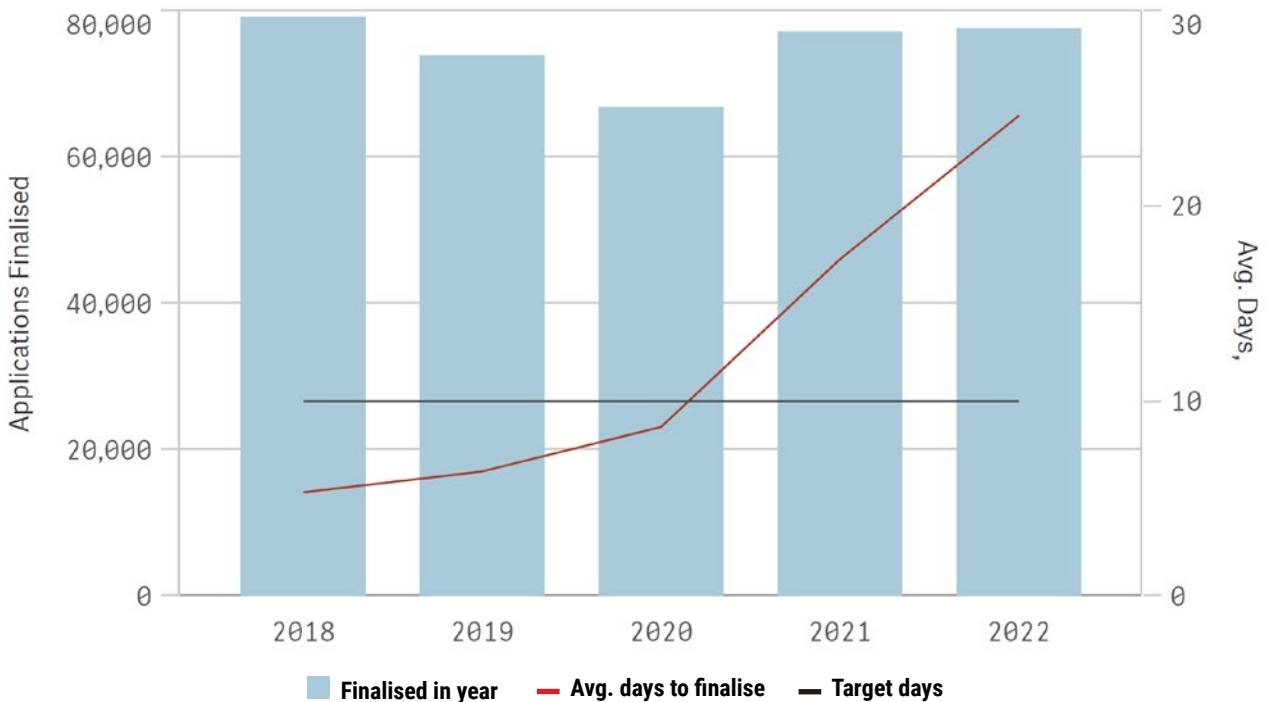


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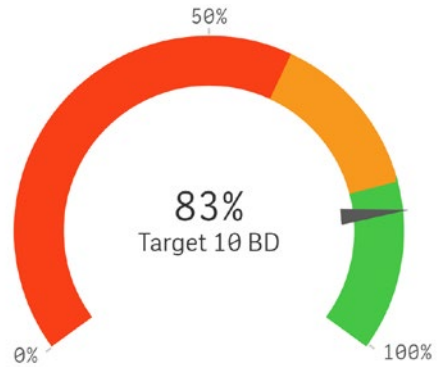


Motor Vehicle Industries

Average 9 days total

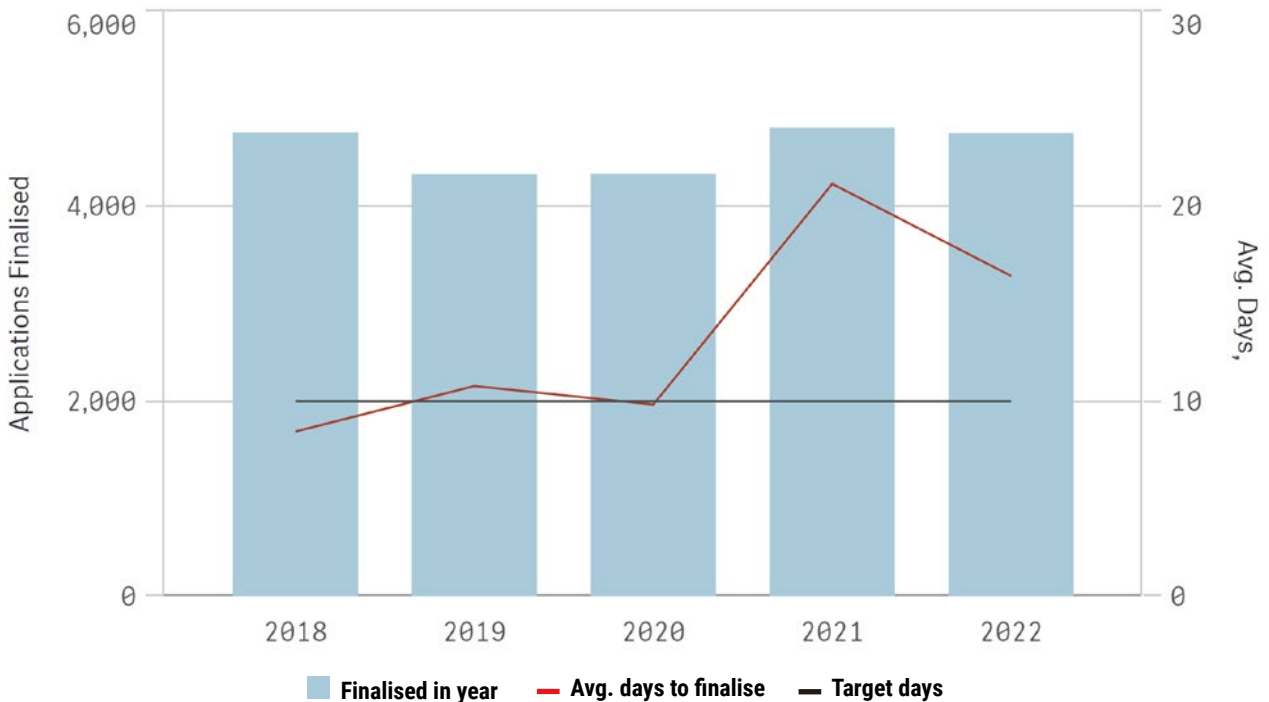


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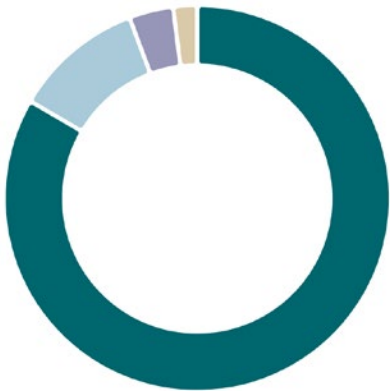
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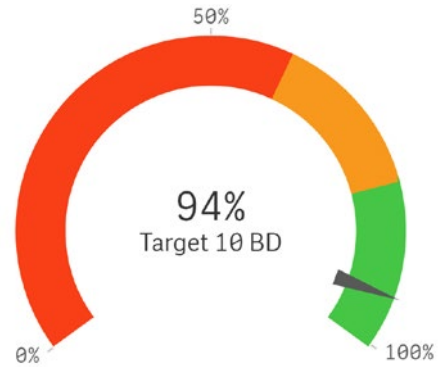


Property Industries

Average 7 days total

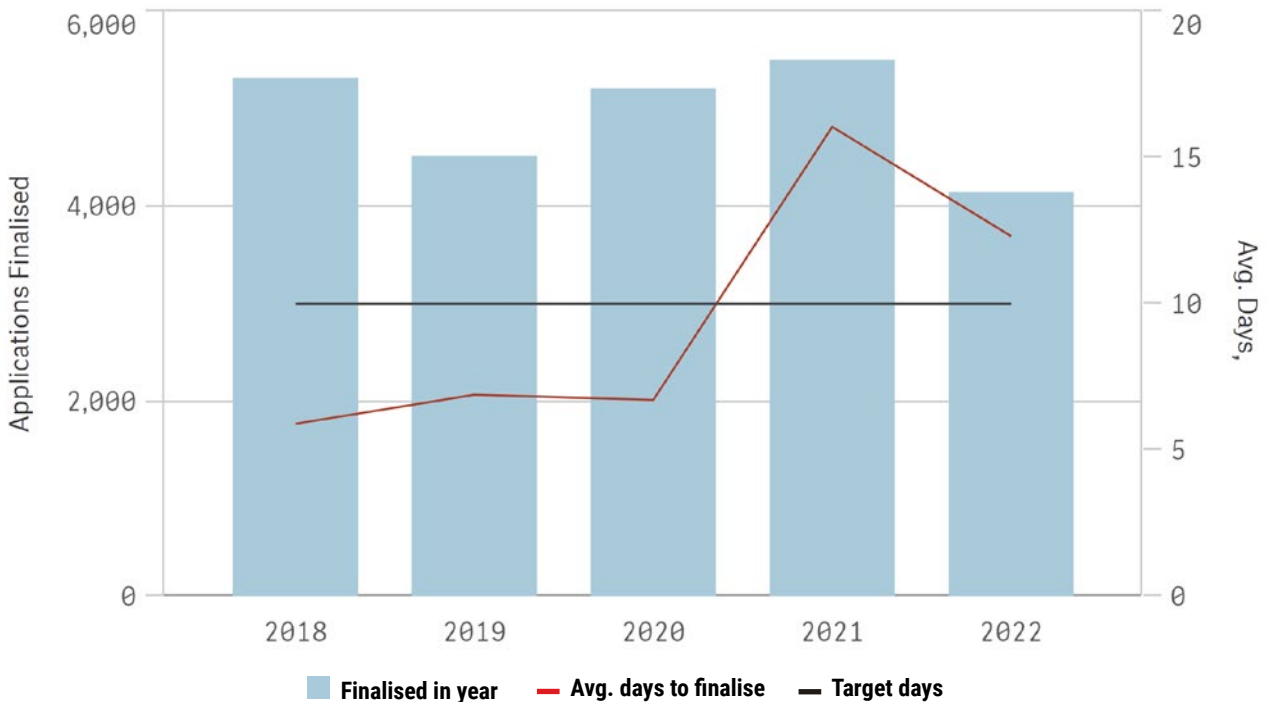


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Trends for Finalised Applications and Average Business Days to Finalise



WA licence holders as at 31 December 2022

Registered Building Contractor and Practitioner

- Registered Building Contractor (4,770)
- Registered Building Practitioner (5,503)

Registered Painting Contractor and Practitioner

- Registered Painting Contractor (2,311)
- Registered Painting Practitioner (2,312)

Registered Building Surveying and Owner Builder

- Building Surveying Contractor (83)
- Building Surveying Practitioner (510)
- Owner Builder Approval (8,067)

Plumbing

- Plumbing Contractor (3,787)
- Plumbing Tradesperson (3,479)
- Provisional Tradesperson's Licence (14)
- Restricted Plumbers Permit (84)

Electrical

- Electrical Contractor (6,040)
- Electrical Worker's Permit (248)
- Electrician (36,309)
- Electrician's Training Licence (4,921)
- In-House Electrical Installing Work Licence (289)
- Provisional Electrician's Licence (111)
- Restricted Electrical Licence - NR (385)
- Restricted Electrical Licence - RE (3,862)
- Restricted Logbook Request (75)

Gas

- Authorisation - Gasfitting (163)
- Gasfitting Permit (7,861)
- Gasfitting Training Permit (1,036)

High Risk Work Licence

- WS High Risk Work Licence (283,423)

Motor Vehicle Industries

- Motor Vehicle Auctioneer Exemption (1)
- Motor Vehicle Car Hire Exemption (86)
- Motor Vehicle Dealer (1,234)
- Motor Vehicle Financier Exemption (10)
- Motor Vehicle Repair Business (4,685)
- Motor Vehicle Repairer (17,886)
- Motor Vehicle Salesperson (1,309)
- Motor Vehicle Yard Manager (1,306)

Property Industries

- Business Settlement Agent Licence (22)
- Land Valuer (838)
- Real Estate and Business Agent Licence (4,806)
- Real Estate Developer Registration (728)
- Real Estate Sales Representative Registration (7,474)
- Real Estate Settlement Agent Licence (685)