

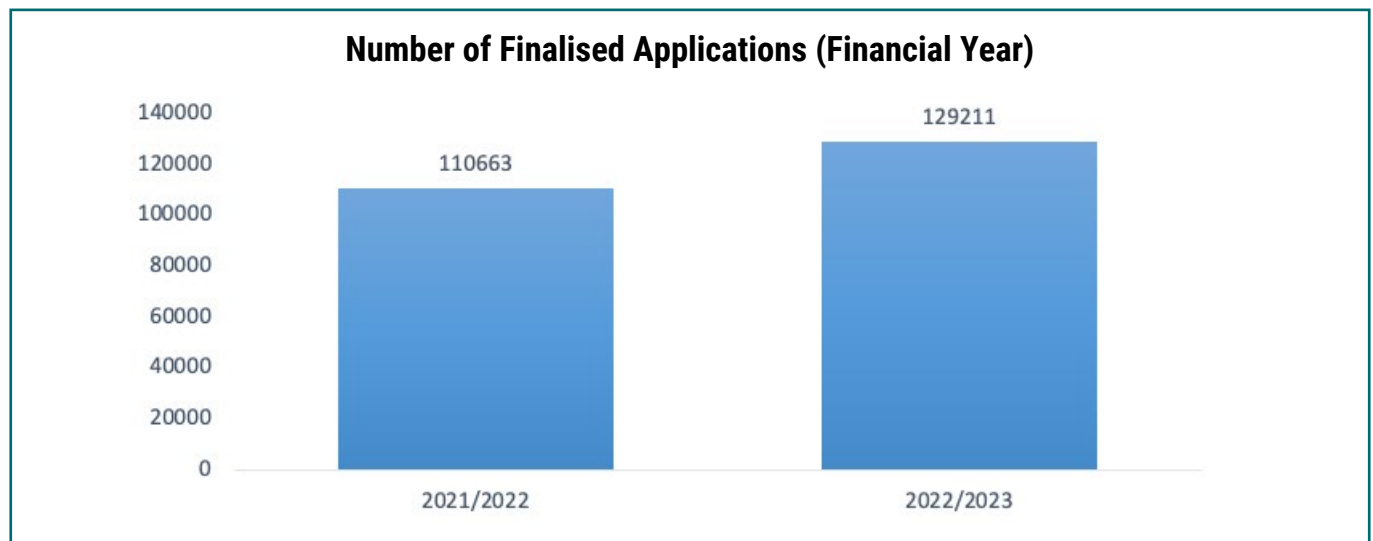


DMIRS Occupational Licensing Performance Report June Quarter 2023

The Department of Mines, Industry Regulation and Safety (DMIRS) administers more than 100 diverse and complex licence types. These cover the majority of Western Australia's occupational licensing and include building, painting, plumbing, electrical, gas, WorkSafe, motor vehicle, property industry and other Consumer Protection licensing. These licences all involve a large number of differing legislative, assessment and administrative requirements.

The DMIRS licensing performance target is to finalise at least 80 per cent of applications within the target timeline. For example, DMIRS aims to finalise 80 per cent of Electrician Licence applications within 10 business days. Target timelines are shown in the centre of each 'speedo' figure.

The number of applications finalised by the department in the 2022 and 2023 financial years is provided below. The number of finalised applications during FY 2023 increased by 17 per cent.



For the June 2023 quarter the department finalised a total of 35,935 applications.

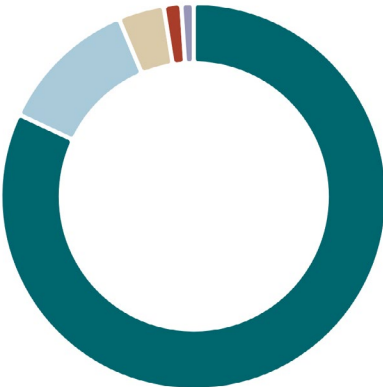
The department has been focused on improving performance across all categories and this can be seen in June quarter with licensing performance improving compared to the previous quarter. Notably performance for Registered Building Contractors and Practitioners improved from an average of 72 days to 68 days, with 44 per cent of applications now finalised within the 50 business day target. Gains were also made for High Risk Work Licences with 42 per cent now completed within the 10 business day target, up from 37 per cent. Furthermore, 90 per cent of motor vehicle industry licences were finalised in the 10 business day target, up from 61 per cent. The full distribution for each category are provided at the end of the report.

During the quarter, DMIRS also completed its work to deliver online submission options for all new licence applications. Work is also underway to complete online submission options for all remaining renewals.

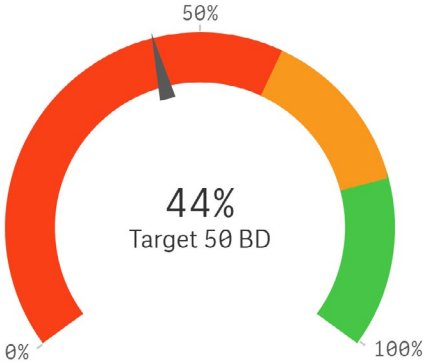
In the meantime, new licence applicants can now apply and pay online through www.dmirs.wa.gov.au

Registered Building Contractor and Practitioner

Average 68 days total

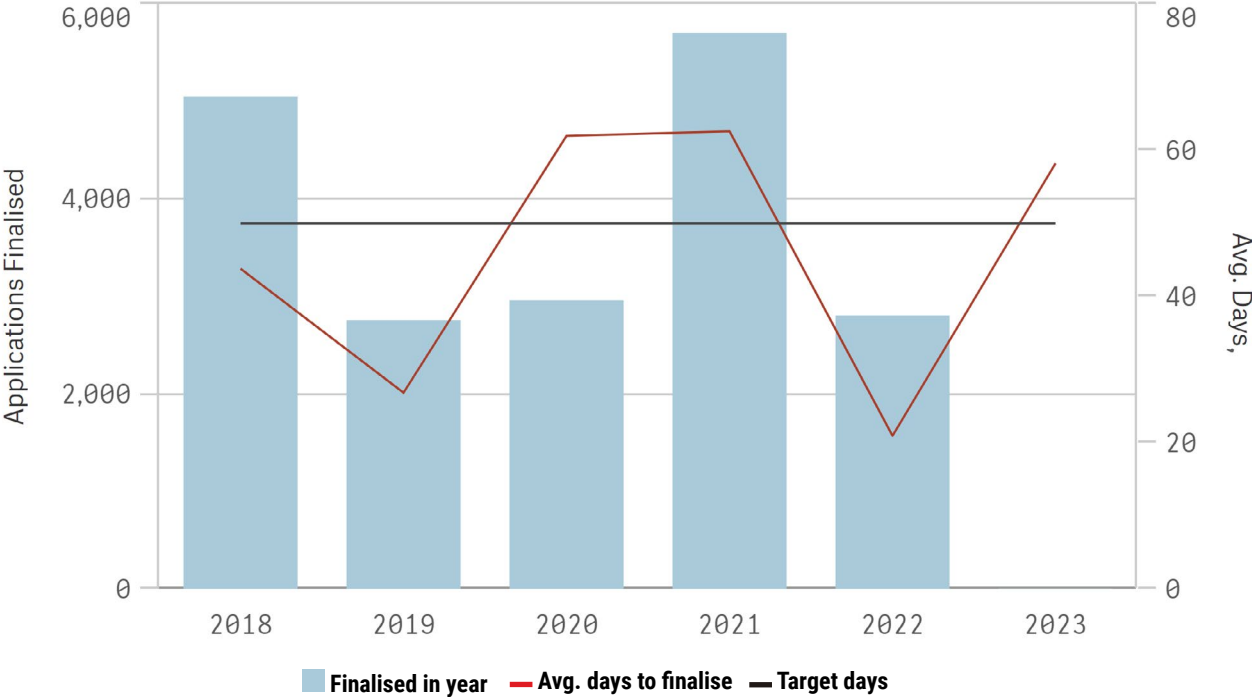


% Finalised within target timeline



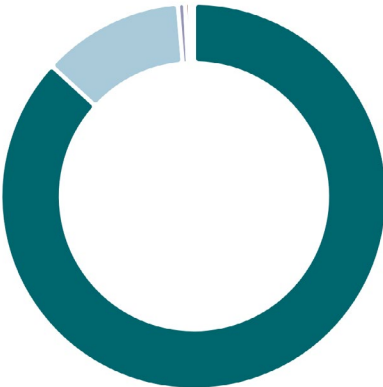
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

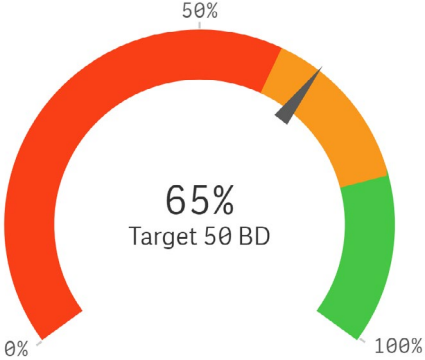


Registered Painting Contractor and Practitioner

Average 52 days total

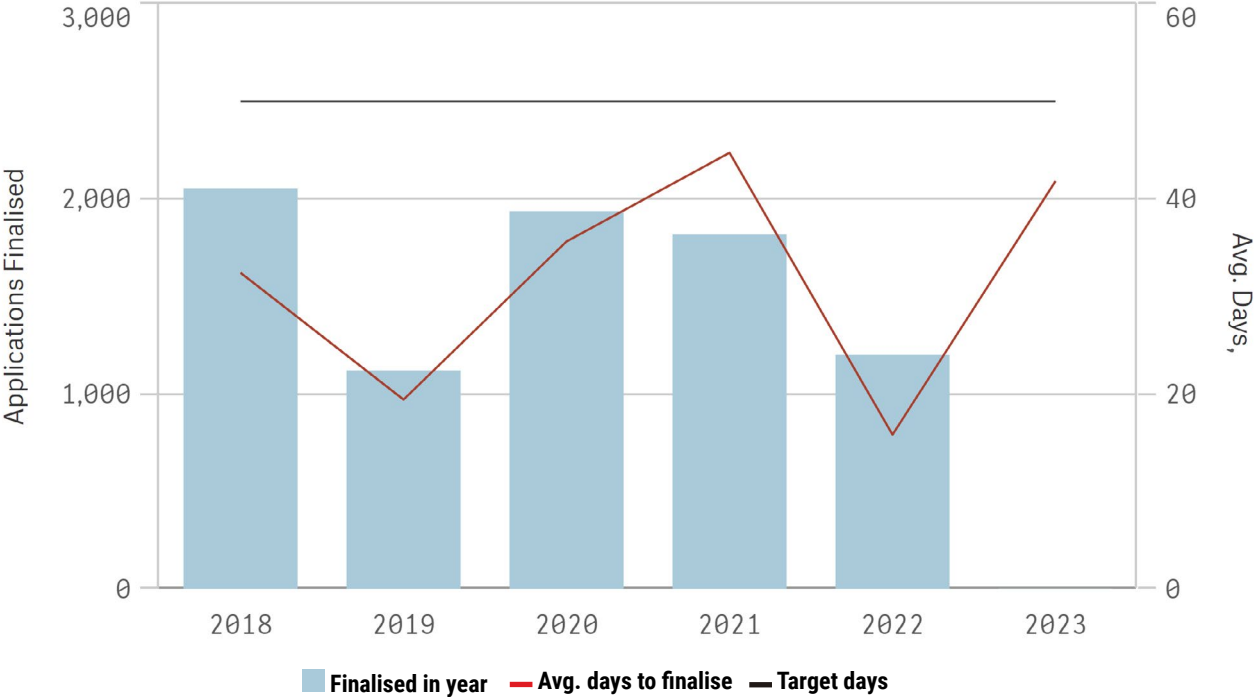


% Finalised within target timeline



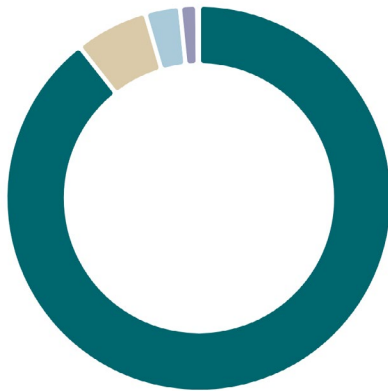
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise



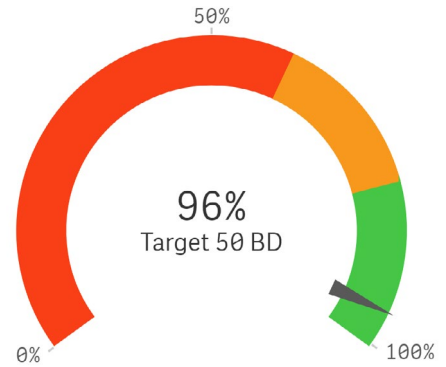
Registered Building Surveyor and Owner Builder

Average 31 days total

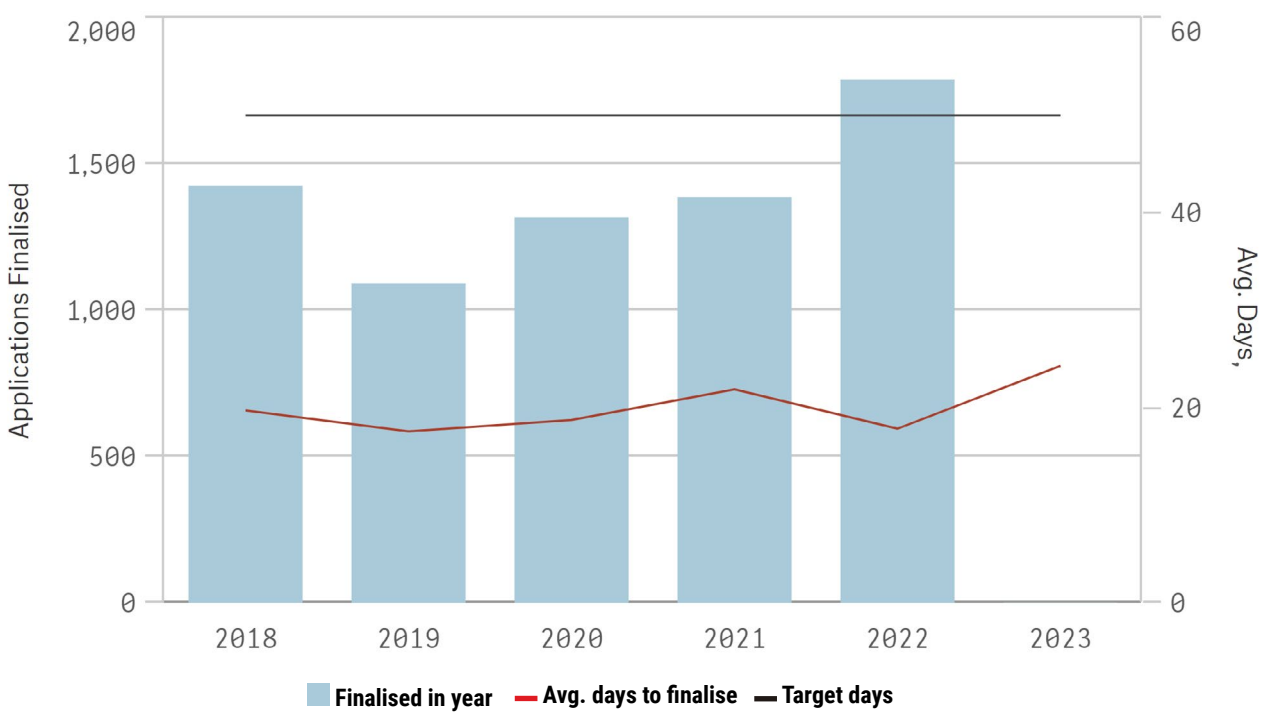


- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

% Finalised within target timeline

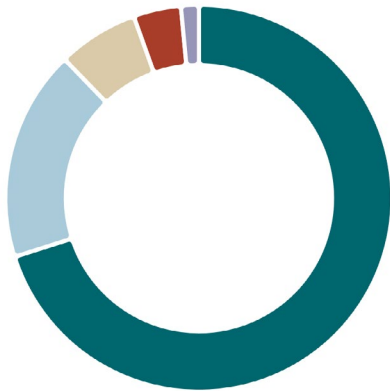


Trends for Finalised Applications and Average Business Days to Finalise

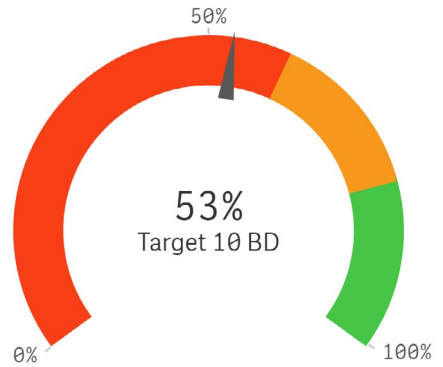


Plumbing

Average 17 days total

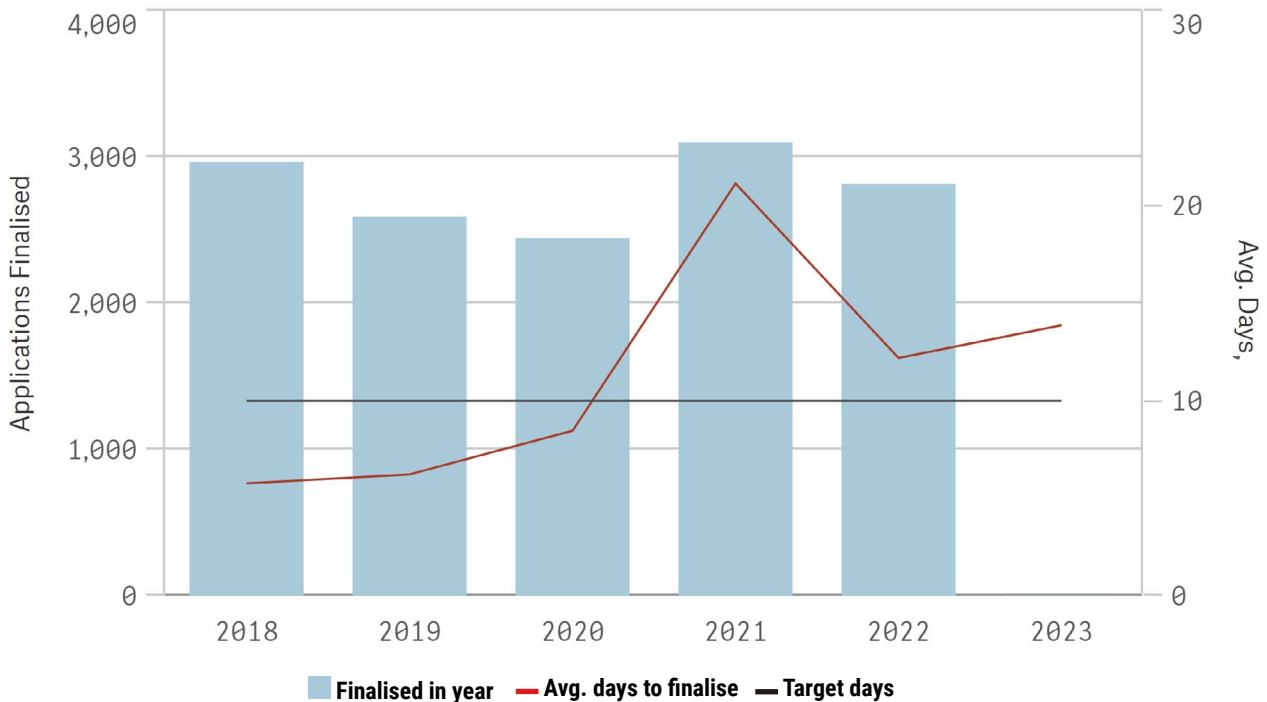


% Finalised within target timeline



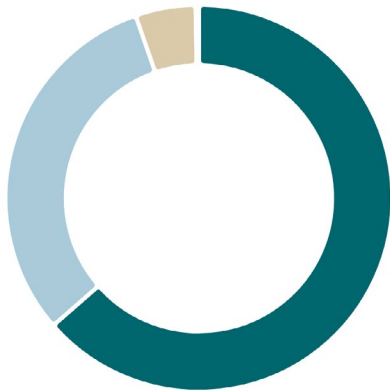
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise

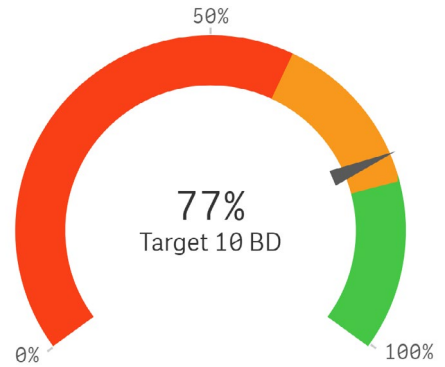


Electrical

Average **11** days total

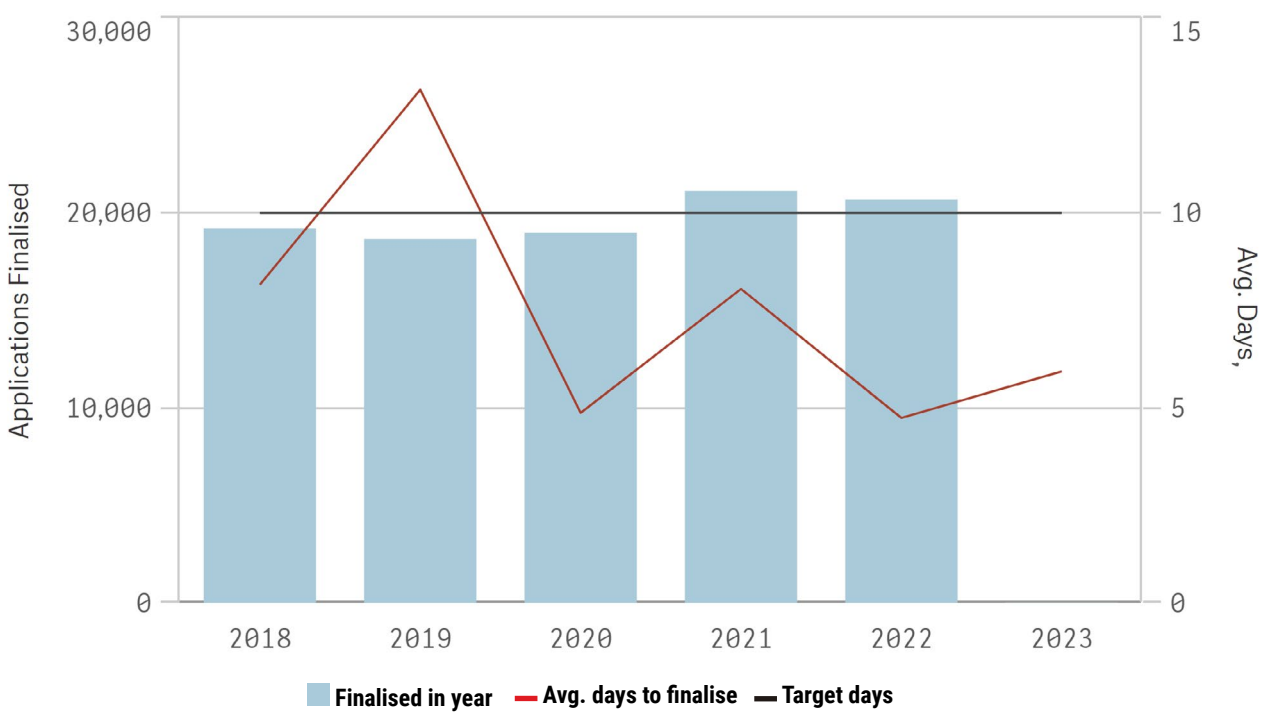


% Finalised within target timeline



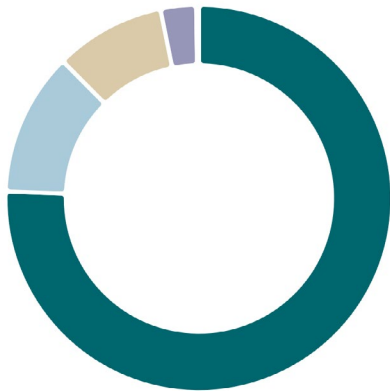
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

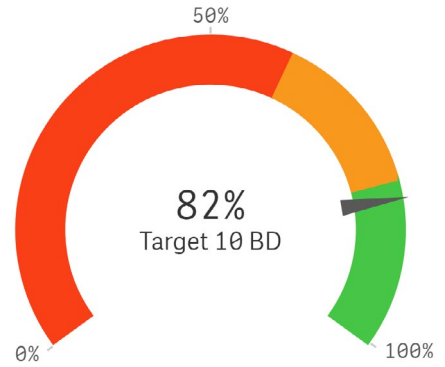


Gas

Average 6 days total

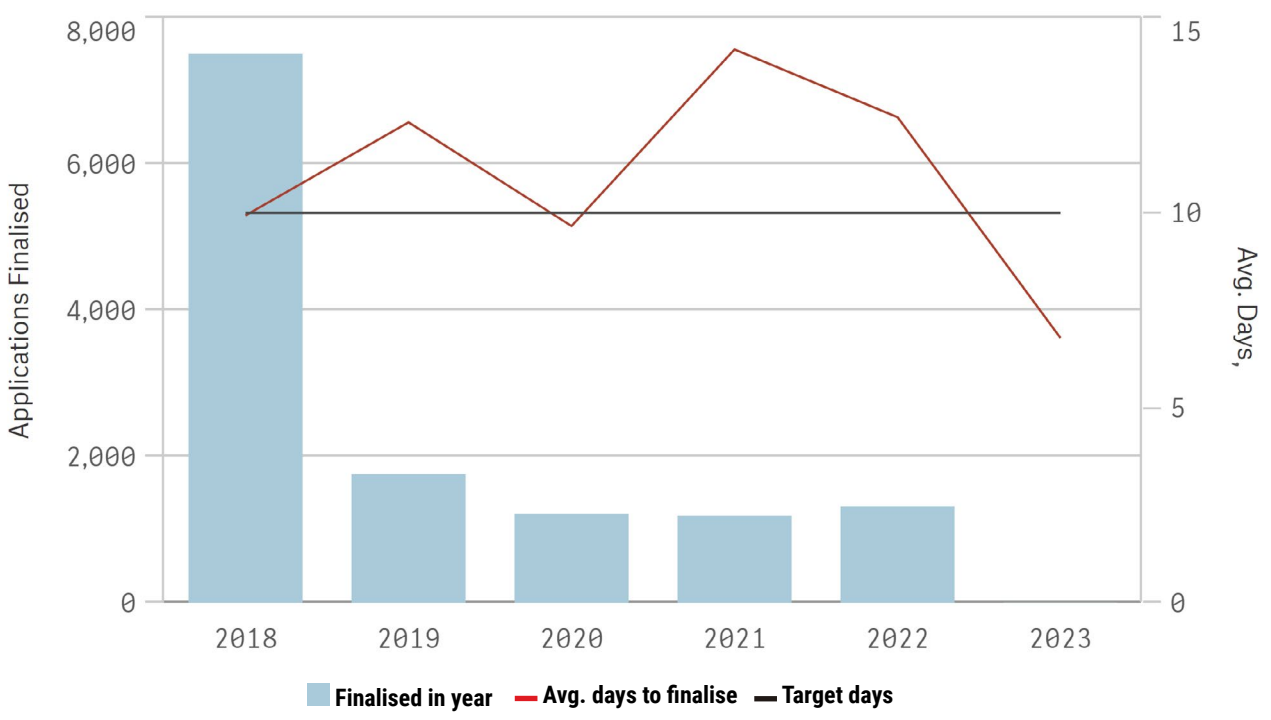


% Finalised within target timeline



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise

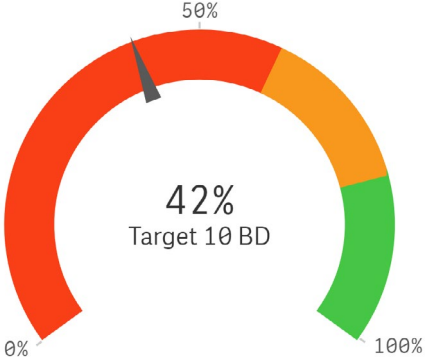


High Risk Work Licence

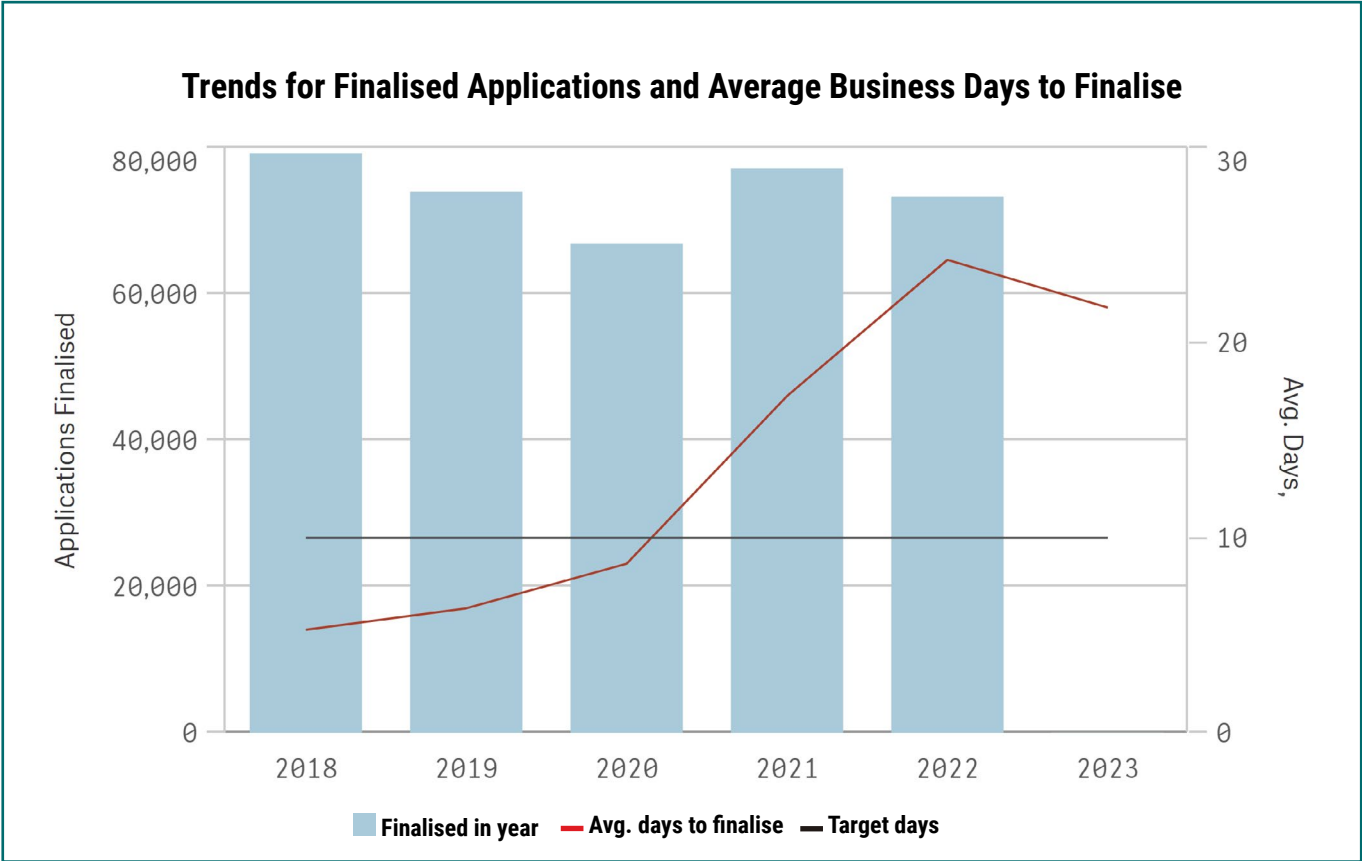
Average 21 days total



% Finalised within target timeline

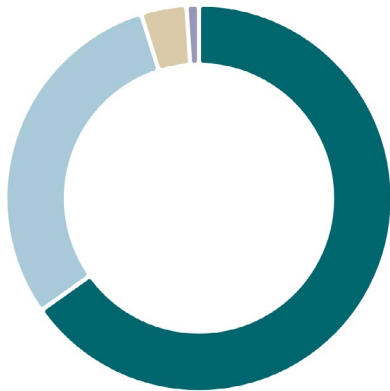


- DMIRS Licensing
- Applicant
- External Party
- Board / Statutory Decision Maker

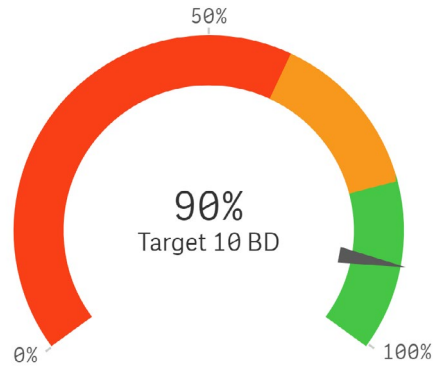


Motor Vehicle Industries

Average 10 days total

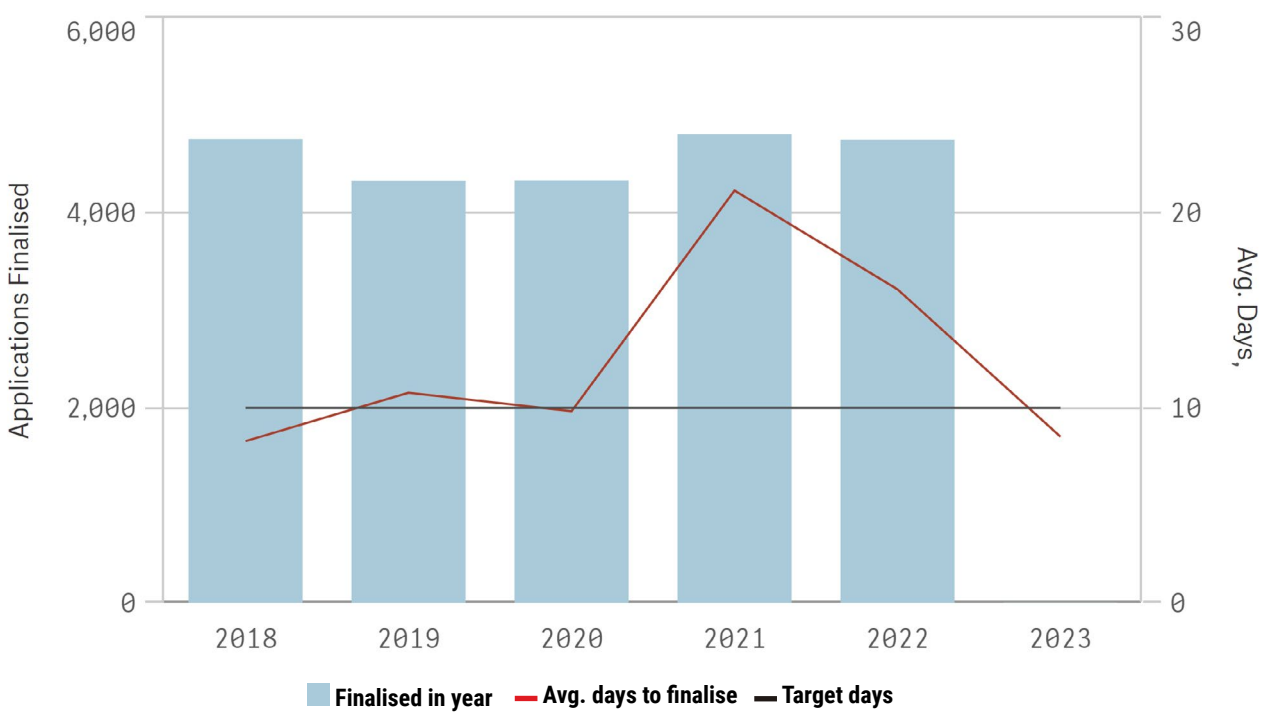


% Finalised within target timeline



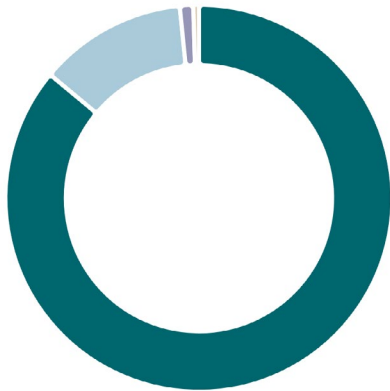
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise

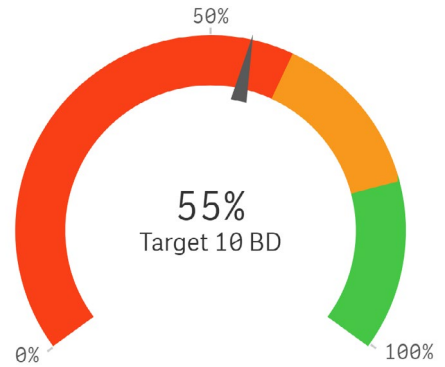


Property Industries

Average **14** days total

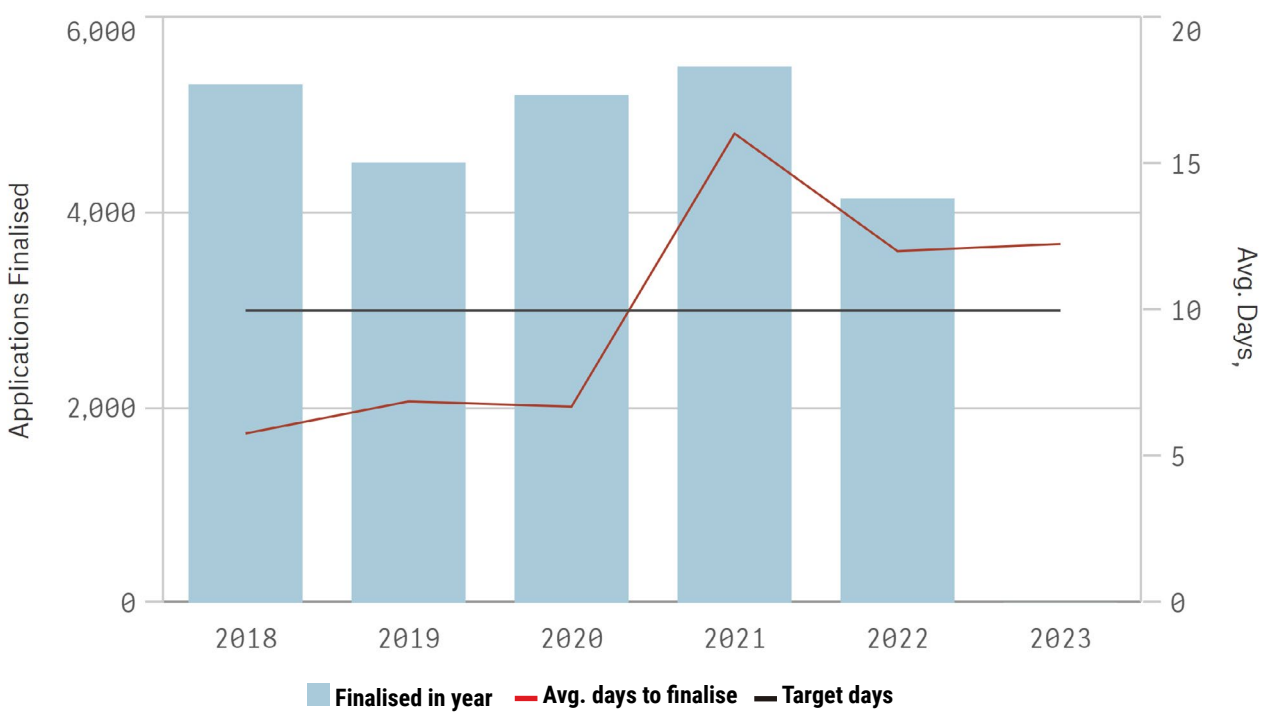


% Finalised within target timeline



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise



WA licence holders as at 30 June 2023

Registered Building Contractor and Practitioner

- Registered Building Contractor (4,872)
- Registered Building Practitioner (5,484)

Registered Painting Contractor and Practitioner

- Registered Painting Contractor (2,190)
- Registered Painting Practitioner (2,214)

Registered Building Surveying and Owner Builder

- Building Surveying Contractor (76)
- Building Surveying Practitioner (521)
- Owner Builder Approval (8,054)

Plumbing

- Plumbing Contractor (3,833)
- Provisional Tradesperson's Licence (14)
- Restricted Plumbers Permit (86)
- Tradesperson Plumber (3,548)

Electrical

- Electrical Contractor (6,138)
- Electrical Worker's Permit (256)
- Electrician (36,462)
- Electrician's Training Licence (5,794)
- In-House Electrical Installing Work Licence (285)
- Provisional Electrician's Licence (138)
- Restricted Electrical Licence - NR (375)
- Restricted Electrical Licence - RE (3,870)
- Restricted Logbook Request (103)

Gas

- Authorisation - Gasfitting (166)
- Gasfitting Permit (7,527)
- Gasfitting Training Permit (1,095)

High Risk Work Licence

- WS High Risk Work Licence (290,917)

Motor Vehicle Industries

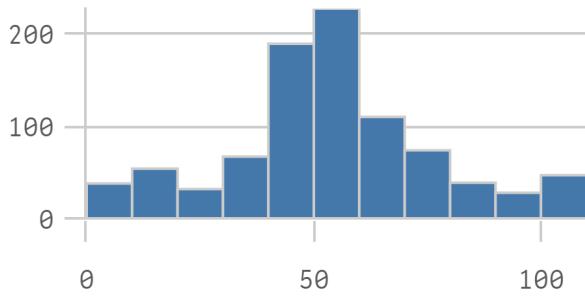
- Motor Vehicle Auctioneer Exemption (1)
- Motor Vehicle Car Hire Exemption (87)
- Motor Vehicle Dealer (1,293)
- Motor Vehicle Financier Exemption (8)
- Motor Vehicle Repair Business (4,770)
- Motor Vehicle Repairer (18,366)
- Motor Vehicle Salesperson (1,336)
- Motor Vehicle Yard Manager (1,326)

Property Industries

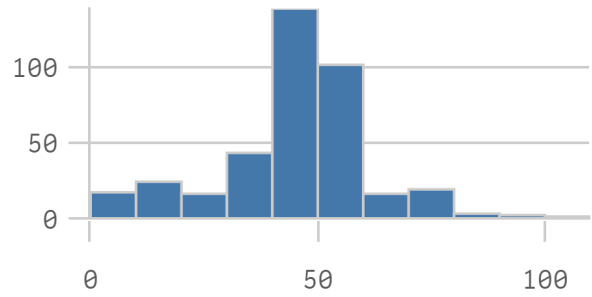
- Business Settlement Agent Licence (22)
- Land Valuer (857)
- Real Estate & Business Agent Licence (4,822)
- Real Estate Developer Registration (727)
- Real Estate Sales Representative Registration (7,429)
- Real Estate Settlement Agent Licence (693)

Distribution of Business Days to Finalise Applications – 2023 Q2

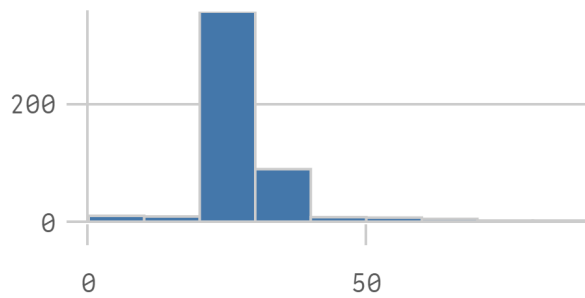
Registered Building Contractor and Practitioner



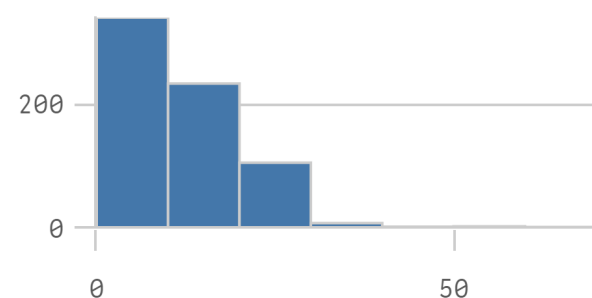
Registered Painting Contractor and Practitioner



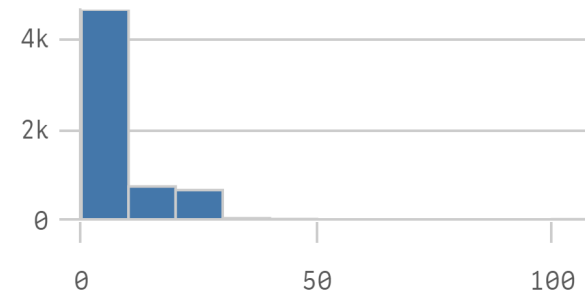
Registered Building Surveying and Owner Builder



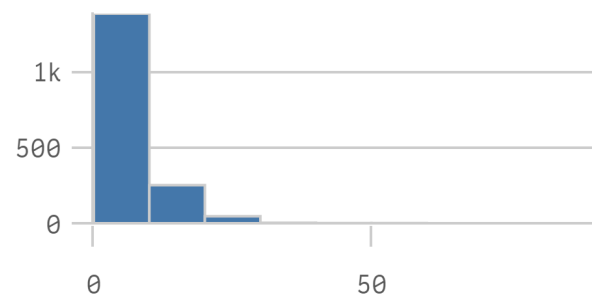
Plumbing



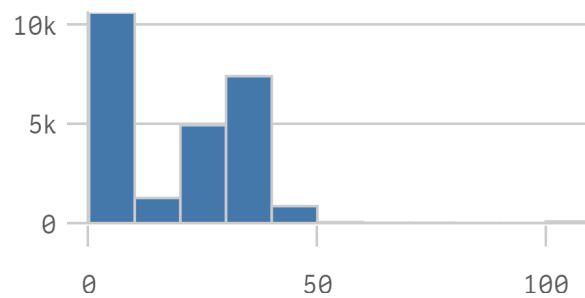
Electrical



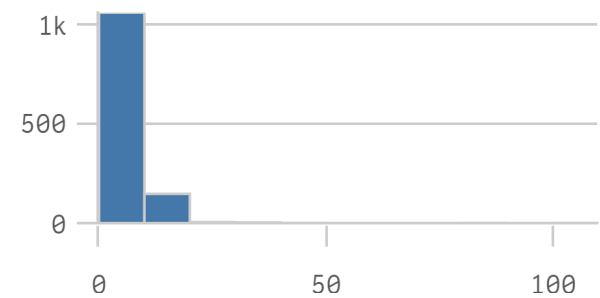
Gas



High Risk Work Licence



Motor Vehicle Industries



Property Industries

