



# DMIRS Occupational Licensing Performance Report – September Quarter 2022

The Department of Mines, Industry Regulation and Safety (DMIRS) administers over one hundred diverse and complex licence types. These cover the majority of Western Australia's occupational licensing and include building, painting, plumbing, electrical, gas fitting, WorkSafe, motor vehicles, property industries and other Consumer Protection licensing. These licences all involve a large number of differing legislative, assessment and administrative requirements.

The DMIRS performance target is to finalise 80 per cent of applications within the target timeline.

Since the June 2022 quarter there has been significant improvement in performance for property industries, improving trends for plumbing, gas and motor vehicle industries and ongoing strong performance in building industries.

The timeline targets are administrative and are intended to reflect the complexity of each application and our understanding of individual and industry need.

DMIRS is continuing to work on strategies to improve licensing performance and the customer experience including:

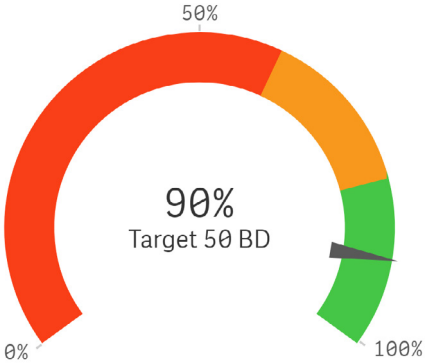
- An intensive focus on Worksafe and High Risk Licensing, with additional staff engaged to clear backlogs caused by high demand.
- Rollout of an online option for licence applicants. This new system is now live for the Painting, Building, Plumbing and Gas industries, with all other applications will launch very early in 2023.
- Publishing the total number of current licence holders in the reported categories.

# Registered Building Contractor and Practitioner

Average 29 days total

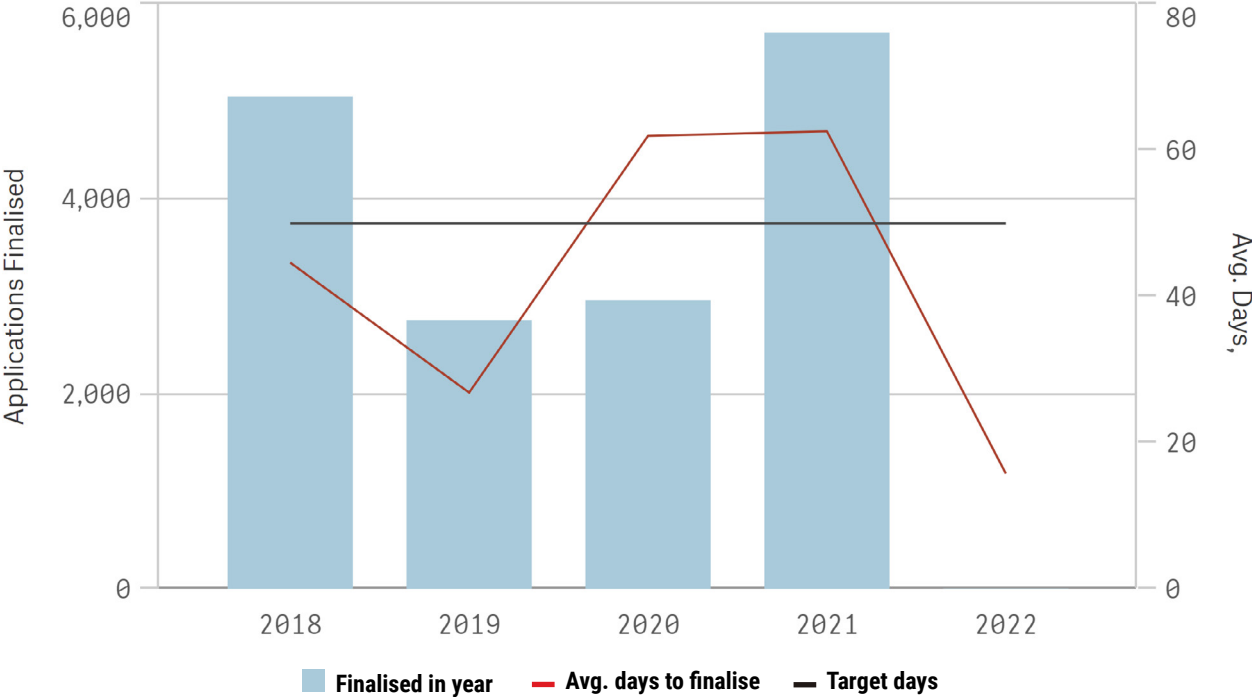


% Finalised within target timeline (Target is 50 Business Days)



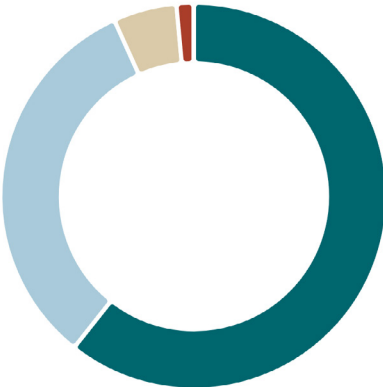
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise

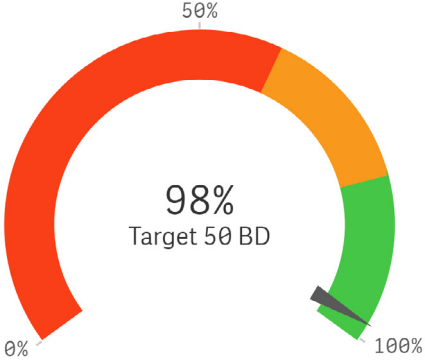


# Registered Painting Contractor and Practitioner

Average 20 days total

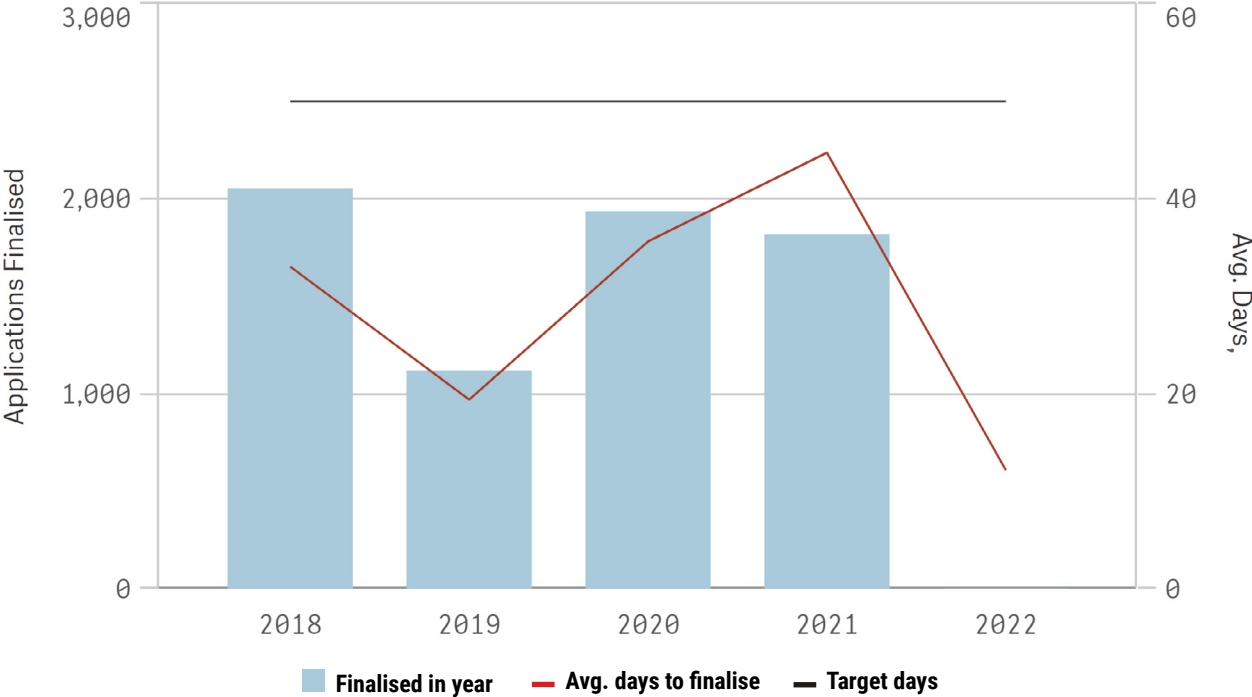


% Finalised within target timeline (Target is 50 Business Days)



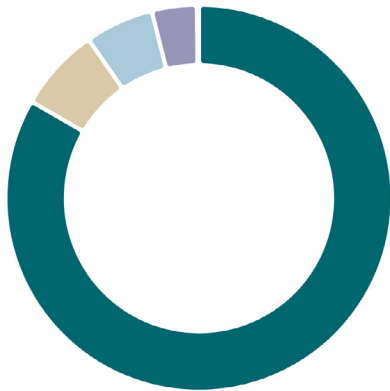
- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- Board / Statutory Decision Maker
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Trends for Finalised Applications and Average Business Days to Finalise



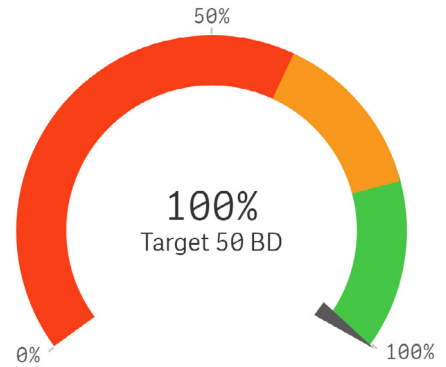
## Registered Building Surveyor and Owner Builder

Average 20 days total

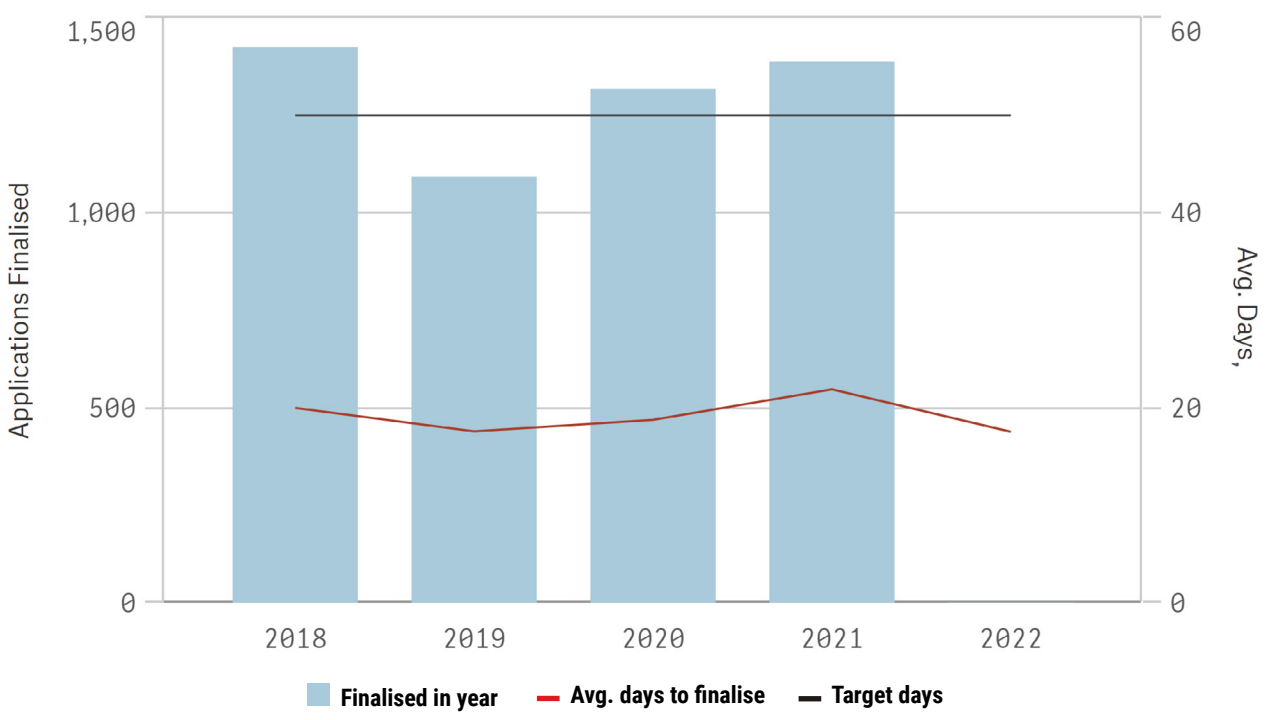


- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

% Finalised within target timeline (Target is 50 Business Days)

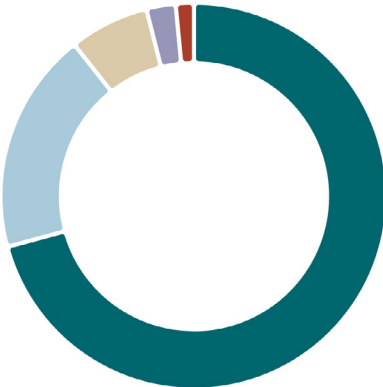


Trends for Finalised Applications and Average Business Days to Finalise

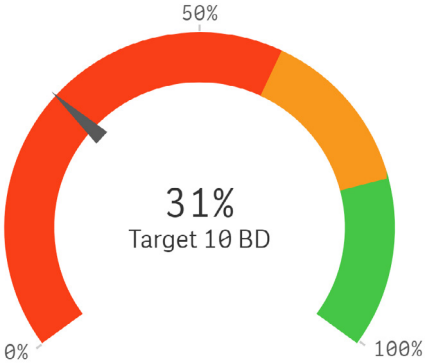


# Plumbing Licensing

Average 18 days total

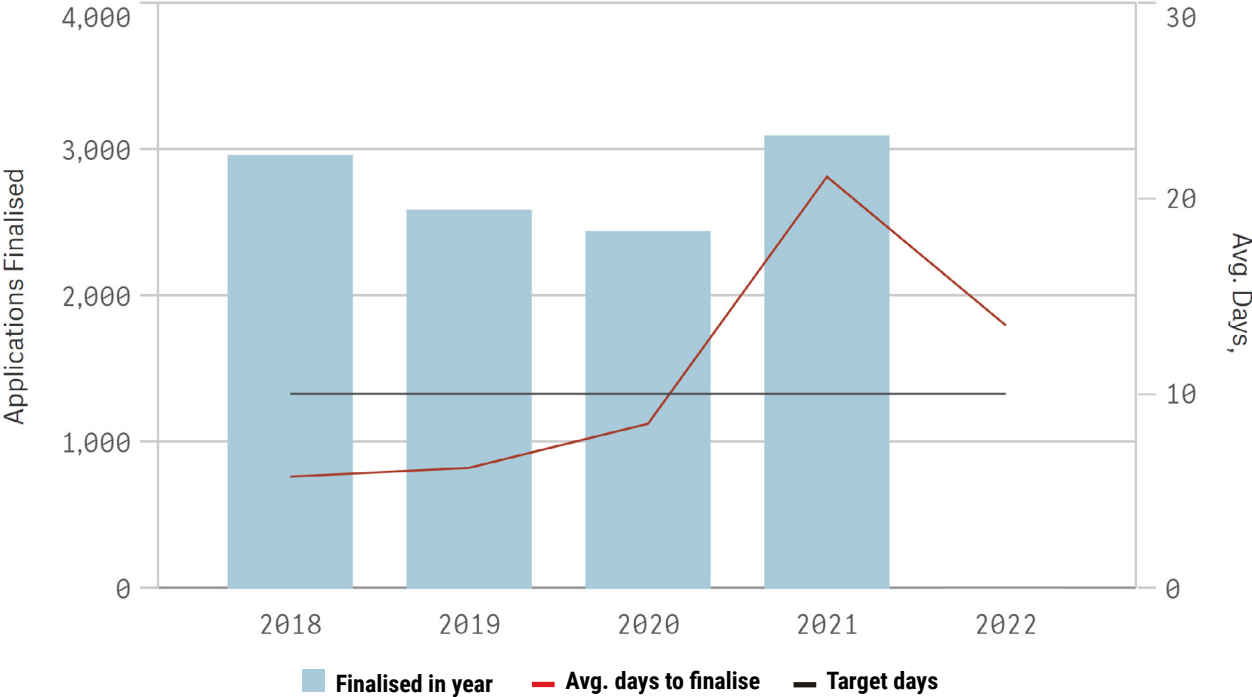


% Finalised within target timeline (Target is 10 Business Days)



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party
- Board / Statutory Decision Maker

Trends for Finalised Applications and Average Business Days to Finalise



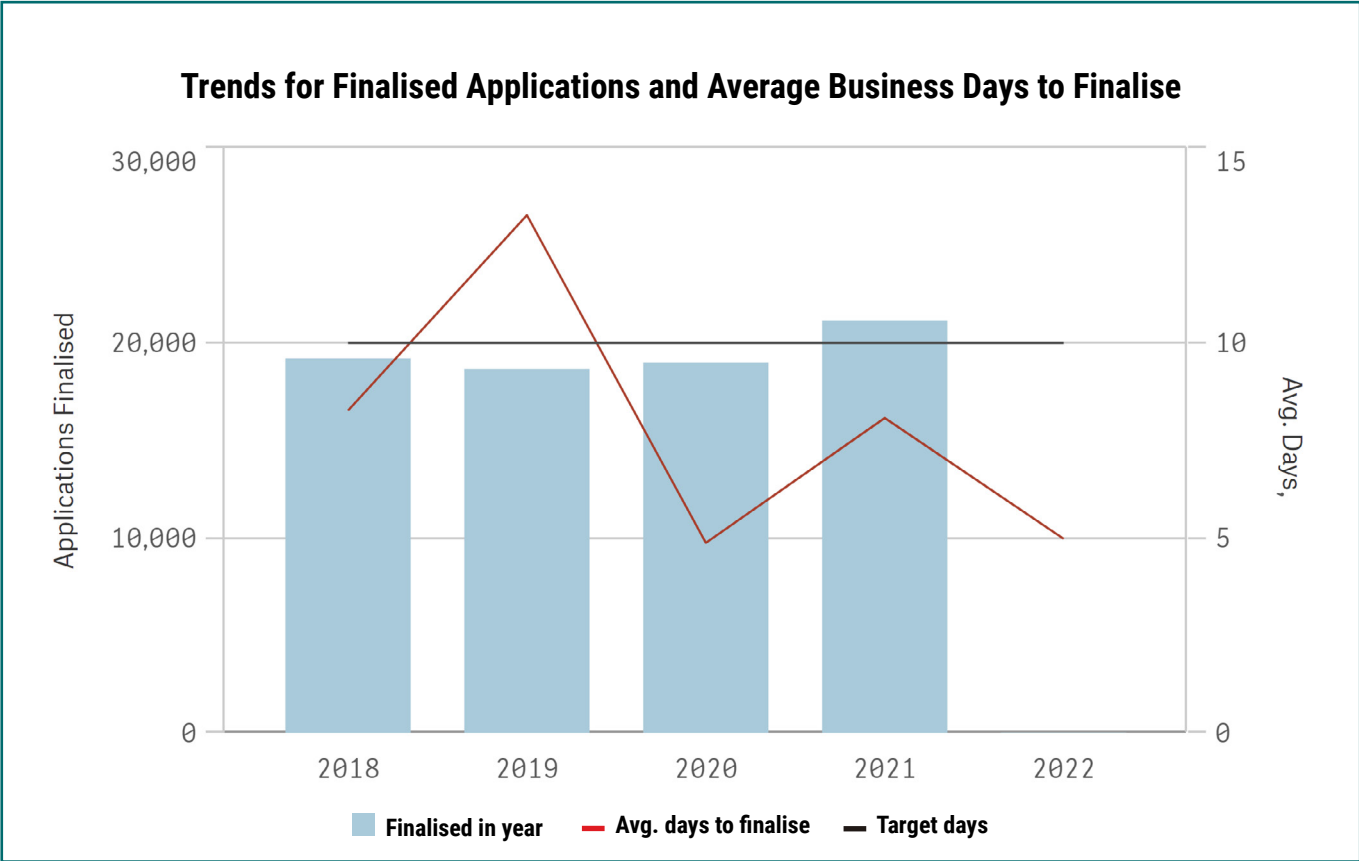
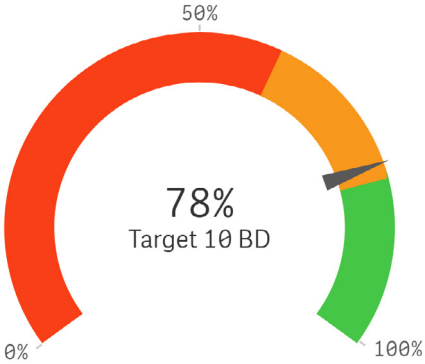
# Electrical Licensing

Average 7 days total



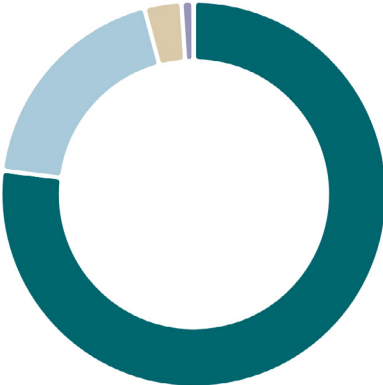
■ DMIRS Licensing 
 ■ Applicant 
 ■ Board / Statutory Decision Maker

% Finalised within target timeline (Target is 10 Business Days)

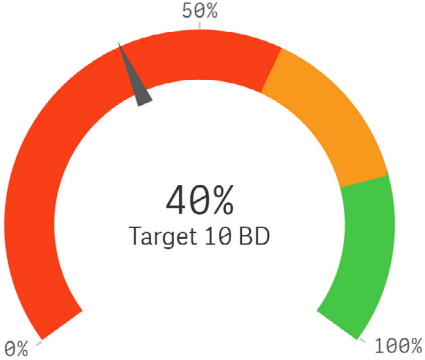


# Gas Licensing

Average 21 days total

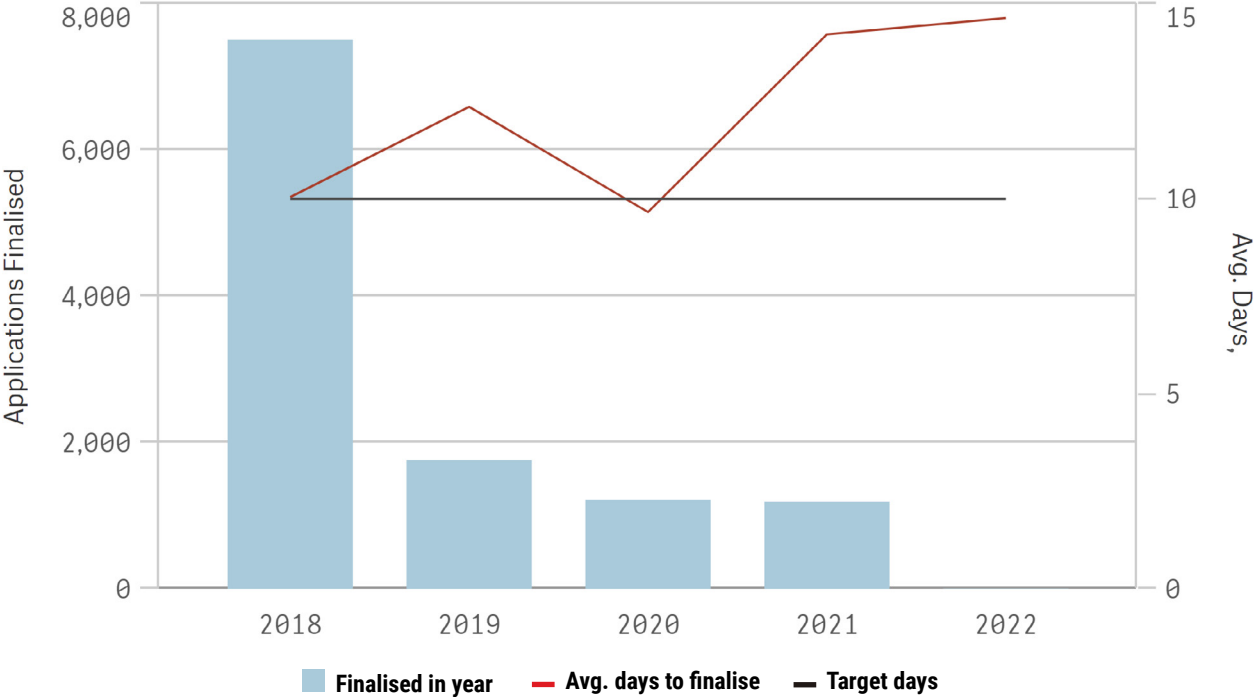


% Finalised within target timeline (Target is 10 Business Days)



- DMIRS Licensing
- Applicant
- DMIRS Legal / Compliance / Other
- External Party

Trends for Finalised Applications and Average Business Days to Finalise

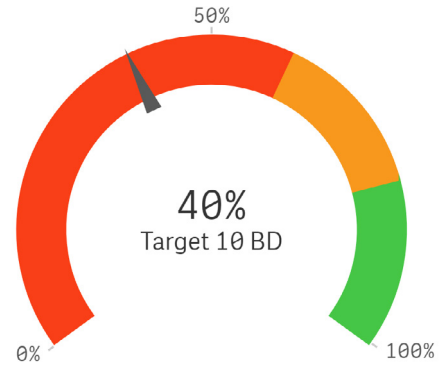


## High Risk Work Licensing

Average **28** days total

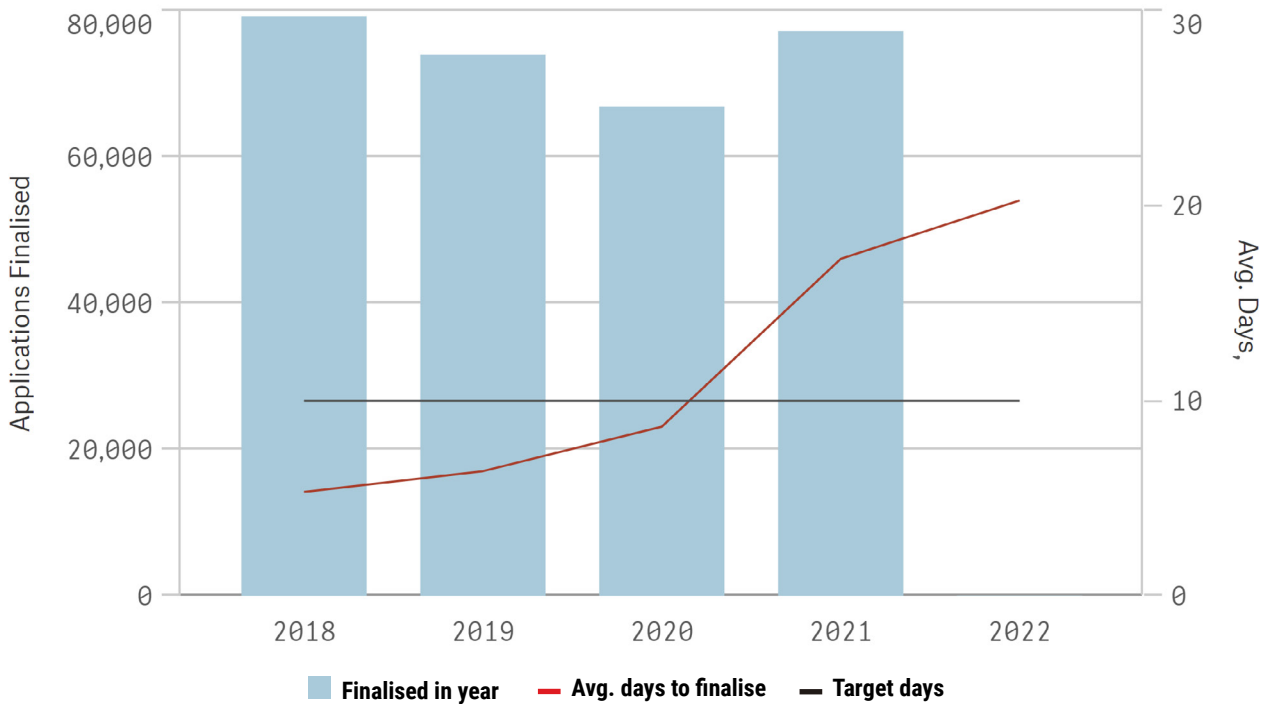


% Finalised within target timeline  
(Target is 10 Business Days)



■ DMIRS Licensing ■ Applicant

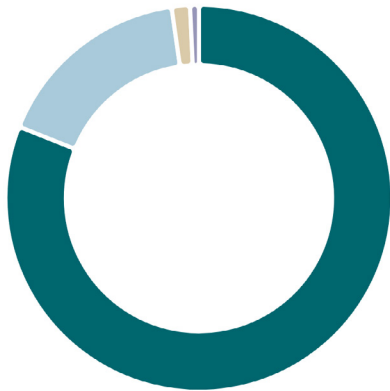
Trends for Finalised Applications and Average Business Days to Finalise



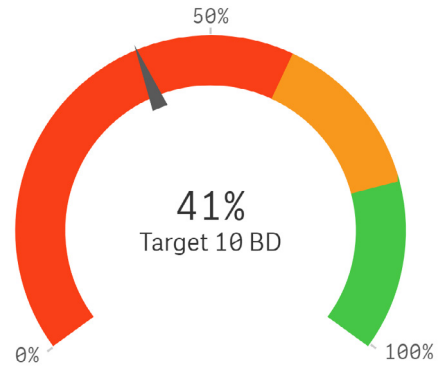


## Motor Vehicle Industries

Average 17 days total

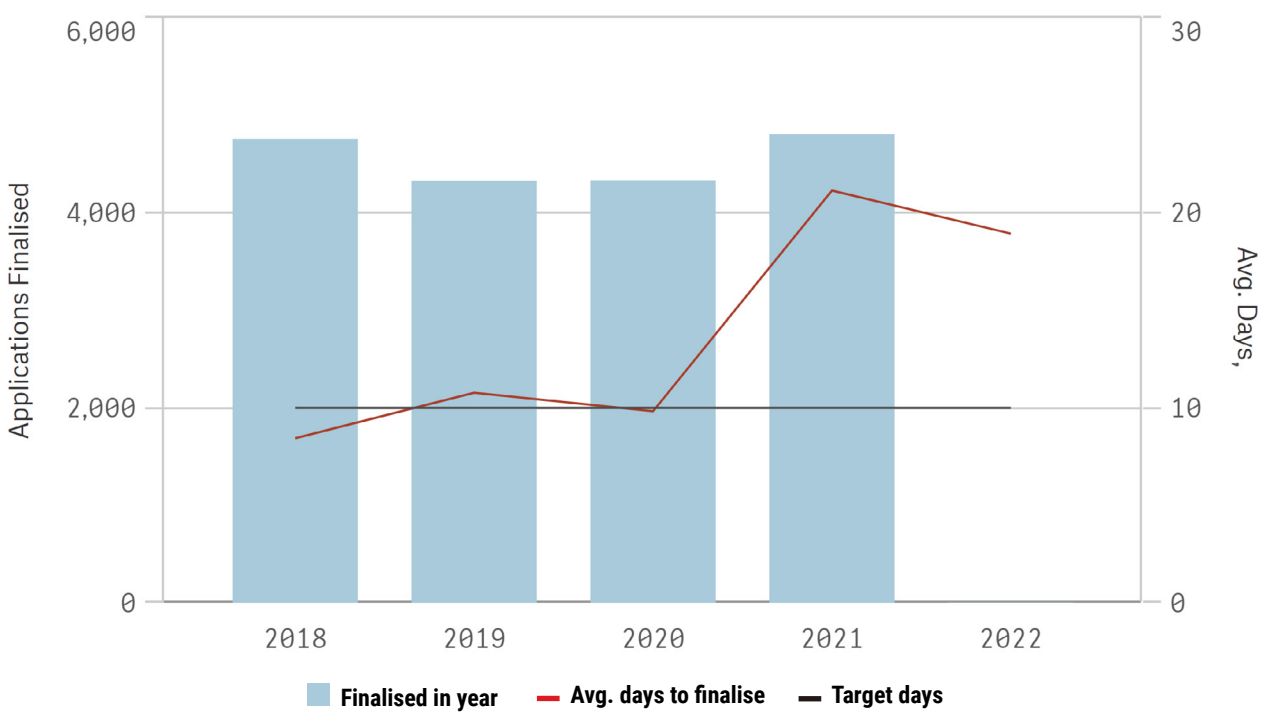


% Finalised within target timeline (Target is 10 Business Days)



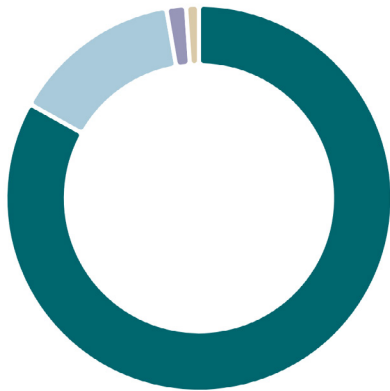
- DMIRS Licensing
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Trends for Finalised Applications and Average Business Days to Finalise

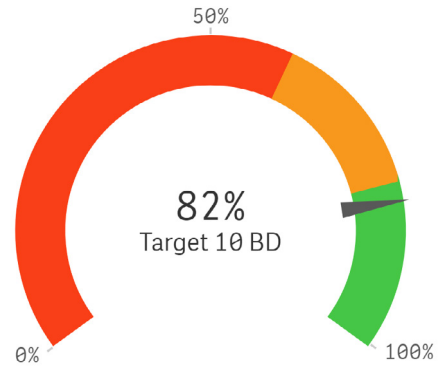


## Property Industries

Average 10 days total

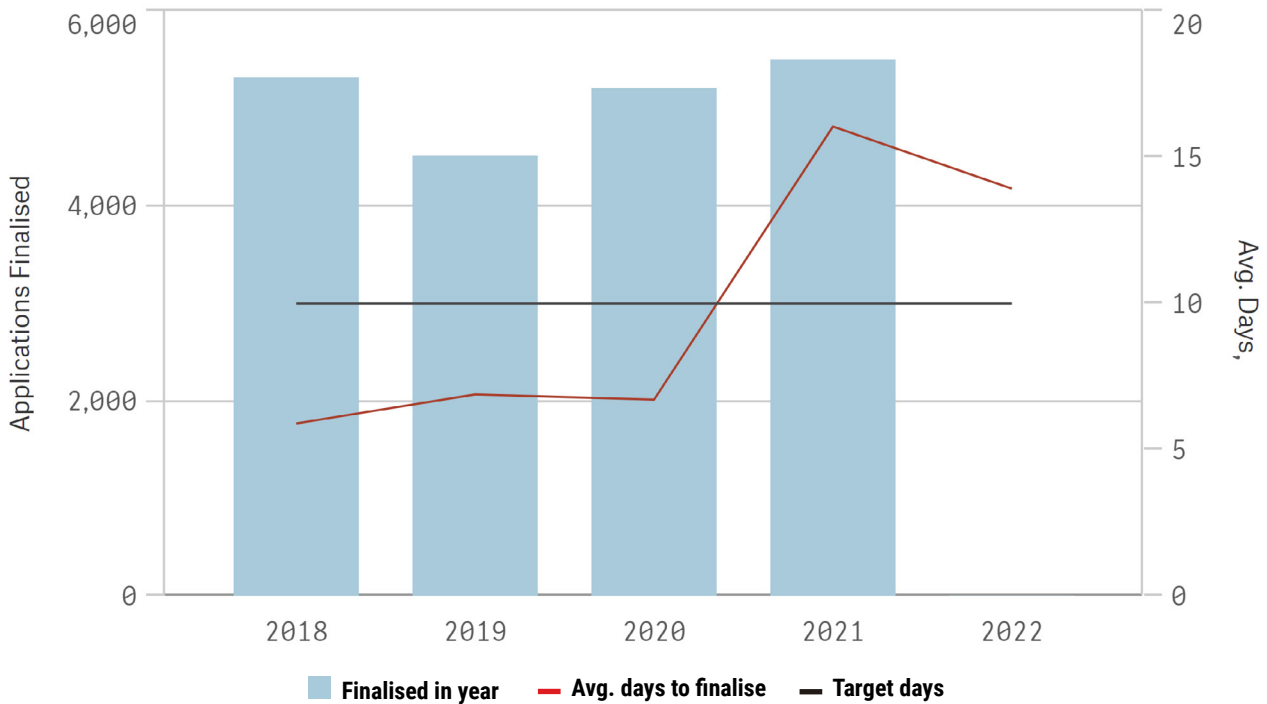


% Finalised within target timeline (Target is 10 Business Days)



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Trends for Finalised Applications and Average Business Days to Finalise



## WA licence holders as at 30 September 2022

### Registered Building Contractor and Practitioner

- Registered Building Contractor (5,017)
- Registered Building Practitioner (5,599)

### Registered Painting Contractor and Practitioner

- Registered Painting Contractor (2,351)
- Registered Painting Practitioner (2,375)

### Registered Building Surveying and Owner Builder

- Building Surveying Contractor (86)
- Building Surveying Practitioner (503)
- Owner Builder Approval (8,060)

### Plumbing

- Plumbing Contractor (3,738)
- Plumbing Tradesperson (3,458)
- Provisional Tradesperson's Licence (12)
- Restricted Plumbers Permit (83)

### Electrical

- Electrical Contractor (6,045)
- Electrical Worker's Permit (248)
- Electrician (36,055)
- Electrician's Training Licence (5,136)
- In-House Electrical Installing Work Licence (284)
- Provisional Electrician's Licence (92)
- Restricted Electrical Licence - NR (394)
- Restricted Electrical Licence - RE (3,850)
- Restricted Logbook Request (68)

### Gas

- Authorisation - Gasfitting (167)
- Gasfitting Permit (7,793)
- Gasfitting Training Permit (1,004)

### High Risk Work Licence

- WS High Risk Work Licence (279,456)

### Motor Vehicle Industries

- Motor Vehicle Auctioneer Exemption (1)
- Motor Vehicle Car Hire Exemption (85)
- Motor Vehicle Dealer (1,212)
- Motor Vehicle Financier Exemption (10)
- Motor Vehicle Repair Business (4,691)
- Motor Vehicle Repairer (17,732)
- Motor Vehicle Salesperson (1,304)
- Motor Vehicle Yard Manager (1,310)

### Property Industries

- Business Settlement Agent Licence (18)
- Land Valuer (830)
- Real Estate and Business Agent Licence (4,436)
- Real Estate Developer Registration (729)
- Real Estate Sales Representative Registration (7,599)
- Real Estate Settlement Agent Licence (587)